Engaging Students for Success

- The associate degree Nursing program has installed video cameras in learning labs to enable students to video tape skills for evaluation.
- The dual degree program (ADN and BSN) is a co-investigator in a NYS Academic Progression in Nursing grant from the Robert Wood Johnson Foundation. The grant is intended to evaluate outcomes of dual degree programs.
- Three successful summer transition programs were held for students with disabilities, Educational Opportunity Program students and international students. Approximately 200 students participated in one of these three programs.
- EOP has developed an Outstanding Work Bulletin Board to recognize students in their program who achieved a B+ or higher. Student names are placed on a board in the Resnick Learning Center and placed in a raffle each month to receive a $25 gift card to Barnes and Noble. This initiative is intended to reward and motivate student success.
- The Library Assessment Team completed its self-study in June. With recommendations from that report a faculty focus group, library staff are addressing a number of action items, including expanding the Writing Across the Curriculum initiative, and expanding library outreach and marketing through social media channels.
- History of Western and World Architecture students completed a service-learning project with community partners by providing a walking tour of historical properties in the Village of Delhi as part of the Catskill Ladies Association to Support and Inspire Community Fit Day. Community partners included the Delaware County Historical Association, Greater Delhi Area Chamber of Commerce, and the Delhi Historical Society.
- Jack Tessier led two students in a field based research project throughout the summer. This is the second summer in which students have been engaged in this research.
- Eric Robert, Michael Miller, Sridhar Samudra and William Warner were invited to JMA Wireless in Syracuse to discuss our proposed BT in Mechatronics Technology and to foster a relationship with JMA with respect to employment opportunities and student internships.
- Keegan Bolan, a student majoring in Construction Management, was selected to attend the National Association of Home Builders’ Residential Symposium this summer. The event was held in Washington, D.C. and included educational seminars focused in land development, construction liability, and the impact of endangered species on residential construction.
- The Construction Management BT program is a candidate for accreditation by the American Council for Construction Education. The associate level Construction Technology program is currently ACCE accredited.
- The Architectural Technology and Construction programs completed their first year as participants in the Merrill Family Scholarship program. For the 2014-2015 academic year, 23 students applied and 19 received almost $44,000 in scholarships, averaging about $2,300 per student.
• The Institutional Research and Career and Business Development offices will survey recent Delhi grads to assess the college’s success in meeting several college-wide student learning outcomes.
• The Learning Center is in the process of creating a program of centralized advisement and support for Undeclared students.

Achieving Academic Excellence
• Faculty scholarly activity and presentations include the following:
• Michelle Gibbons and Lisa Tessier co-presented “The Engaged Presentation: PechaKucha and Prezi” at the Center of Academic Excellence’s Innovative Pedagogy & Course Redesign: Collaborations for Empowerment & Learning at Fairfield University, CT.
• Jack Tessier published an article in the American Journal of Botany and gave a presentation at the Northeast Natural History Conference based on his research on wintergreen ferns.
• Cheryle Levitt and Aimee Mansfield presented a paper, “Integration of Nurse Clinicians Topic Choices into BSN Course Development” at the National League for Nursing conference. Cheryle and Aimee also presented a paper, “Bridging the Education Practice Gap” at the International Nursing Research Congress held in Hong Kong.
• Susan Deane, Kirsty Digger, and Elizabeth Pratt presented their paper "Impact on Student Learning Outcomes in an Online Health Assessment Course," at the National League for Nursing conference in September.
• Kathryn DeZur will be presenting her paper, "Kissing Verses: Erotic Interactions with Text in Sixteen-Century Society Conference in New Orleans, LA in October. She will also be chairing a panel titled "Community, Commonwealth, and Political Rule in Renaissance English Texts" at the conference.
• Kirby Olson published an article on Marianne Moore's poem "In Distrust of Merits" in The Montreal Review.
• The Resnick Library is pleased to receive an additional $15,000 gift from the Merrill Family Foundation which allows us to continue providing excellent research resources for students in the Veterinary Science Technology program.
• Roshan Houshand has exhibited her art work at several exhibitions during the summer.

Sustaining Educational Innovation
• All approvals are in place for the Master of Science in Nursing education degree. The program will begin in October.
• PGM students and staff continued their partnership with Stamford Junior Golf, Inc. in a Delaware County Golf in Schools Program. Ten different schools added golf to their Phys. Ed. curriculum last year. These opportunities enhance the PGM students’ experiential learning opportunities and aid in résumé development.
• In April, Eric Robert, Michael Miller, Sridhar Samudrala and William Warner visited Infinit Technology Solutions Inc. in Syracuse to develop a partnership in order for SUNY Delhi to obtain desktop 3D printers for the Mechatronics Design degree. We purchased four 3D printers (one will go to the Library). Infinit also agreed to supply us with the necessary material to operate the printers at a below market price.
• The college recently submitted an announcement to SUNY for a BBA in Health Management. This is one of several curricular changes in progress.
• The Travel and Tourism programs have been retitled and restructured as Event Management degrees.
We have received SUNY approval on the creation of an AAS in Golf and Sports Turf Management from the current Turf Management major. Both the AAS and BBA level programs have been or will be retitled and revised.

We will soon submit the Mechatronics Technology BT proposal. Recently, Hudson Valley Community College hosted us to start conversations about the possible use of their very impressive machining lab space.

The Technologies Division is also finishing a program revision to create a residential track within the Construction Management program. This option has been funded, in part, by a grant from the National Association of Home Builders.

We activated the fully online CJ program.

CADD has been renamed Mechatronics Design.

Summer 2014 online courses again registered over 1,000 students. The revenues support professional development, academic equipment, and various projects for the programs that generate the revenue.

**Building Strategic Partnerships**

- Business students will be partnering with the IRS and the NYS Department of Taxation and Finance in the spring to offer the Facilitated Self Assistance program at Sidney Federal Credit Union. This will give our students the opportunity to become certified by the IRS and assist low income people in preparation of their tax returns.

- PGM students secured internships in twelve different states this summer, expanding Delhi’s reach and reputation in the golf industry.

- Marketing efforts were once again directed toward Junior Golf Tours throughout the state. The PGM Director was on-site at junior events in Rochester, Syracuse, Albany and Westchester County with signage, program brochures and giveaways.

- We scheduled a weekend with The First Tee of Metropolitan New York in an effort to expose our program, and to promote golf as a career to that demographic. 15 high school girls came to campus for this event on September 11 and 12.

- EOP received $1,000 this year to assist with emergency funding for its students. This support was approved and given by the SUNY Delhi Alumni Association.

- The EOP staff was recognized and awarded the title “Campus Angel” by the On Point for College Organization, Syracuse. Out of 300 colleges, the EOP at Delhi was one of three recipients for the 2013-2014 recognition. A dinner attended by over 500 supporters of On Point for College was given in honor of this year’s recipients.

- Josephine Monaco, Tutorial Coordinator, expanded the Architecture/CADD tutorial services by incorporating these services directly within the students’ Smith Lab facility.

- SUNY’s Office of Diversity, Equity and Inclusion was awarded a $10,000 grant to help build an articulation relationship with Bronx School of Design & Construction. The grant money enables students to visit our campus and supports faculty recruitment trips to the Bronx School. A day-long conference with the faculty from SUNY Delhi and the Bronx School of Design & Construction occurred in June.

- In July, John Nader, Eric Robert, Michael Miller and William Warner went to Hudson Valley Community College to develop a partnership to benefit both HVCC and SUNY Delhi students. The goal was to investigate having HVCC faculty deliver the machining curriculum needed for the proposed BT in Mechatronics Technology degree at their campus.

- The Office of Career and Business Development hosted the New York State Summer School of the Arts-Theatre for the second consecutive year. The NYSSSA seems very pleased with Delhi and we anticipate their return in summer 2015.
Promoting Environmental Stewardship
- Gabriella Vasta designed a paperless program for students with testing accommodations to sign up for tests and notify their professors electronically and she is training all students to sign documents electronically.

Accomplishing Service Excellence and Operational Efficiencies
- With assistance from Jill Reid, college web master, about three dozen faculty have upgraded their web pages.
- SUNY Delhi has been ranked among the top 30 technologically savvy online schools in the U.S. by OnlineSchoolsCenter.com. The schools selected were determined the best in providing a technologically-enhanced online experience that will enable students to grow and learn in a format that enhances their lives and furthers their careers.
- The college has invested in Zoom, a synchronous meeting technology which can be used by faculty and students to enhance courses and hold discussions. The technology was tested by a number of faculty and staff and is more user-friendly and less expensive than other options.
Engaging Students for Success

A very successful new student Orientation program was held over Labor Day weekend and was attended by 1,107 freshmen and transfer students. This surpasses the 1,067 total from last year and exceeds 1,100 for the first time since the fall of 2008. Approximately 100 commuters participated in the Commuter Welcome Program as well, a substantial increase from last year. The Orientation theme this year was “It’s a Great Year to be a Bronco,” and linked very well with several new initiatives, including the new BroncoCHECK bystander intervention training added for all new students. CADU’s “Tasty Travels” scavenger hunt and a new recycling program were very successful additions as well. Unfortunately Sunday’s weather brought the picnic celebration indoors, but our staff of 26 orientation leaders made the best of it and a great time was had by all!

BroncoCHECK kicked off with over 30 staff and faculty facilitators running small group meetings to introduce BroncoCHECK bystander intervention concepts to all new students during the commuter welcome program and new student orientation. A follow up one hour program that included the viewing of “Haze” and orientation leader skits followed on Saturday evening. Plans are underway to debrief the programs and to train the entire returning Greek community in BroncoCHECK on September 18.

The O’Connor Center for Community Engagement has organized more than 15 opportunities for student groups and individuals to become engaged with the community this fall. These included blood drives, fundraising and awareness events on issues like animal welfare, food insecurity, suicide prevention and hazardous waste recycling.

The fall semester is off to a good start with athletic eligibility being submitted and athletic teams kicking off their seasons. The Men’s Golf team hosted The Apprentice School, Virginia on Sept. 5-7. Women’s Volleyball had their home conference opener on Wed. Sept. 10 vs. Columbia-Greene. Men’s and Women’s Soccer traveled to western New York to play Erie and Niagara CC. Cross Country competed at LeMoyne and Women’s Tennis played at Broome. A comprehensive list of athletes is being sent to student accounts for the new athletic insurance coverage.

A successful off-campus student meeting was held September 10. Mayor Rich Maxey and Delhi Police Chief Mike Mills spoke to students about expectations for living in the community. Attendees also learned about tenant rights, fire safety and the Student Code of Conduct. This year, we included a reception after the meeting to encourage students to mix and mingle with their neighbors and local officials.

LouAnn Matthews-Babcock, Director of Judicial Affairs, facilitated a Cultural Sensitivity workshop for the EOP transitions group in August. The interactive session included exercises and discussion about the dangers associated with making assumptions about others, it also helped to talk about different skills and similar goals that those in the group may have.
The Executive Boards of the Student Senate, Student Programming Board, and Greek Council participated in a two day retreat at Harmony Hill Retreat Center in East Meredith, NY on September 5-7. Student Activities staff coached these leaders in the basics of club management, marketing, recruitment, and assessment practices, along with reviewing campus initiatives such as Zero-Sort Recycling and BroncoCHECK.

Student Programming Board members, along with leaders from Student Senate and Greek Council will participate in the Association for the Promotion of Campus Activities (APCA) conference in Syracuse, NY from October 3-5. Students will see regional and national vendors and entertainers and choose spring programming from some of the showcasing acts. They will also participate in breakout workshop sessions each morning which focus on programming and leadership topics.

The Resident Assistant staff (RAs) participated in a comprehensive fall training program from Aug 25-28, in preparation for the opening of the 2014-2015 academic year. Some of the program highlights included: RA Motivation with guest speaker Chuck Lamb, Fire Safety and Fire Extinguisher Training, including a smoke filled corridor demonstration, and practical role play training called “Behind Closed Doors.”

The Legends of the Hidden Residence Hall program occurred from Sept. 10-12, with the help from their Guides, events allowed students from each residence hall to compete as individuals and teams in a multitude of events such as tug-o-war, a grill off, trivia contest, hall spirit contest and the roommate game.

**Achieving Academic Excellence**

The 2014-2015 Student Handbook & Planner was updated under the leadership of Elizabeth Outsen, Student Life Secretary. Handbooks were distributed to all new and returning students. Revenues from advertising sales increased 20%.

Student Life staff members serving as Freshman Seminar instructors this fall include Bari Marshall, Jason Fishner, John Padovani, Barbara Jones, Deji Oke, Heather Gates, Christian Vesterfelt, Bob Backus, Lori Osterhoudt and Brittany Bookman.

Two additional service learning courses were approved for the fall semester: Rhythm & Dance taught by Reagan Reed and Refrigeration/AC System Operations Lab with instructor Pete Campbell.

The Greek Council and Student Senate are expanding their leadership positions to include an officer dedicated to educational awareness and programming. These new officers will be responsible for reporting on services from the Resnick Learning Center and Resnick Library, as well as keeping students informed about campus scholarship opportunities.

**Sustaining Educational Innovation**

The Campus Life webpage has been updated with a new, attractive look thanks to Jill Reid, Webmaster. Digital Screens highlighting current events and information are now streaming on the site. Screens and upcoming events on the webpage will be updated by Elizabeth Outsen.

Counseling & Health Services staff provided innovative training to RA’s in late August on the power of stories, safe sex practices, healthy relationships, and basic first aid. Staff also met with new international students and provided a workshop on conflict mediation to new EOP students.
The campus will send a team of Service-Learning Workgroup members, Lisa Tessier, Misti Fields, and Elizabeth Sova to attend the SUNY Applied Learning Workshop on Sept. 18-19 at the SUNY Oswego Metro Center in Syracuse. Participants will discuss current issues impacting Applied Learning as well as to plan next steps for how to expand these initiatives locally and system-wide.

Several athletic department members continue to teach classes for the Physical Education department; including three sections of Fitness for Life, Theory and Techniques of Coaching Lacrosse, Intermediate Swimming and First Aid labs.

**Building Strategic Partnerships**

The annual Fall Student Life Division meeting was held on Thursday, August 14 to kick off the new academic year. Goals for 2014-16 were reviewed, updates and announcements were covered, new staff were introduced and campus updates were shared by guest speakers: John Nader, John Sandman & Shawn Brislin.

Lori Osterhoudt, Director of Health & Counseling Services, and Mary Wake, Assistant Director of Counseling Services traveled to Binghamton General Hospital to meet with CPEP staff and discuss psychiatric crisis services. This follows the closing of Bassett Hospital’s crisis unit this past June.

The OCCE partnered with seven local agencies to bring the global art project “Before I Die…” to the Delhi Courthouse Square from Sept 11 through Oct 17. “Before I Die…” asks people to reflect on their lives and share their personal aspirations in a public space. The college provided the chalkboards, materials and student volunteers who helped monitor the boards. Participating organizations included The Arc of Delaware County, Catskill Area Hospice and Palliative Care, the Delaware County Office of the Aging, the First Presbyterian Church of Delhi, the Delaware Community Veterans Service Agency, Delaware Academy Central School, and the Delaware County Maintenance Department.

Since May 2014, six parent emails have been sent to over 2100 parent email addresses with an average open rate of 60%. Emails provide information on campus wide news (Graduation, Summer Classes, Orientation, Move-In Days, Health Insurance, Parking Permits, Dining Services, Pre-pack textbook program, Family Weekend, Academic information, Greek Life, etc.). Parents and families continue to sign up through the webpage, during Accepted Student Days and Orientation.

Student Life Secretary, Elizabeth Outsas and Vice President for Student Life, Barbara Jones will attend the annual NYS College Student Professional Association Conference in Saratoga Springs October 5-7.

The Mayor’s Task Force on College & Community Relations will meet for the first time this year on October 24 to introduce new members and discuss issues of common concern and current interest.

SUNY Delhi was accepted into the United States Collegiate Athletic Association USCAA and plans to compete in the USCAA Golf Championships on October 13-14 at Penn State. The USCAA is displayed on our athletic web page and The USCAA has posted a press release welcoming us to the organization. During the coming year we have several competitions scheduled against USCAA members. We will host the Region III Women’s Tennis tournament for the sixth consecutive year in mid-October and the Men’s and Women’s Region III Cross country Championship at the college golf course in late October.

The 2nd Annual Off-Campus Community BBQ will be held September 22 at the Courthouse Square in an effort to encourage off campus students to meet local residents and business owners to build good relationships. CADI, the Delhi Area Chamber of Commerce and Greek Council are joining in to support the event.
Professor Scott Swayze and University Police are again scheduled to work with the NYSP Troop C underage alcohol deterrence program. Second year Criminal Justice students are given the chance to work with NYSP investigators to make under aged purchase of alcohol from merchants in Delaware and Otego Counties. This is a voluntary program and students who participate receive valuable first-hand experience and knowledge of frontline police work.

Promoting Environmental Stewardship

A new well reviewed Zero-Sort Sustainability program was included at the President’s Opening Forum and during new student Orientation this Fall. Informational Casella videos were shown. Jason Fishner, Associate Director of Residence Life, Brittany Bookman, Residence Director and three Sustainability Advocates presented their “Trash Crash” program. Audience participants were asked to choose a piece of trash and decide which bin to throw it into: Zero-Sort, Returnable or Trash.

Accomplishing Service Excellence and Operational Efficiencies

The Division is pleased to welcome a number of new staff this fall. Nicholas Wagner, Student Activities Associate, is the newest addition to the Student Activities Staff, and joins us from SUNY Brockport. Kaylynn Clarke is the new Residence Hall Director in DuBois Hall. Kaylynn joins us from Central Connecticut State University. Jessica Schor, a graduate student from Sage College is serving as an Counseling Intern for the year.

Cathy Harris, Counselor, has been selected to serve as the new campus EAP Coordinator, and brings considerable expertise to this important role for the campus community.

In recognition of the their exceptional service to the college, Jason Fishner was promoted from Assistant Director to Associate Director of Residence Life; Christian Vesterfelt, MSW, was promoted from Counselor to Senior Counselor and Karen Gabriel, FNP, was promoted from Clinic Supervisor to Assistant Director of Health Services.

Fall semester intramural programming information was posted on the Intramural website. Flag Football and Kickball kick off the season. Captain’s meetings are being conducted and students are being hired as officials.

The new 2014 Polaris Ranger 800 has arrived for use with athletics and intramural programs. This vehicle is a one-time purchase and will replace usage of the golf carts previously utilized for game day operations.

The athletic department continues to employ a great deal of students as lifeguards, fitness center workers and intramural and home athletic event game day staff. A lifeguard informational meeting has been conducted and the schedule of open hours is posted on the web.

The Personal Safety Committee report for 2013-2014 was completed. The report includes an impressive description of safety related accomplishments across the campus as well as a list of recommendations.

LouAnn Matthews Babcock, Director of Judicial Affairs provided August training sessions to Resident Directors and Resident Assistants regarding the role of the educational judicial system and current trends in August. LouAnn also incorporated a new power point presentation during the new student mandatory meeting to reinforce the mandated educational pieces.
Student Activities will be presenting Family Day on Saturday, September 27 with a theme of “Peace, Love, and Delhi.” This theme will be most apparent through the main entertainment, “The 60’s Rock Experience” which will perform after dinner in the Clark Field House.

Student Activities Director John Huber and Student Activities Associate Bari Marshall will present a workshop session for the second year in a row at the APCA conference in Syracuse, NY. Their topic will be about collaboration between programming boards and social Greek-letter organizations.

There are 83 unique programs and 11 Weekly Workshops that students can attend through Student Activities and Athletics this fall.

The online vehicle registration process has proven to be highly efficient for those who choose to use it. Students who register their vehicles online do not have to stand in sometimes lengthy lines during opening weekend orientation. University Police will be exploring the possibility of requiring online vehicle registration for all students beginning in the fall 2015 semester.

The occupancy rate for students living on campus for the fall 2014 semester will exceed 110%, this is the ninth straight year with an opening occupancy rate of 110% or higher.
Engaging Students for Success

- Student Financial Services (SFS) hired one student this summer to answer phones as a pilot for a departmental student call center. One more student will be added for the fall 2014 semester. The idea is to use students as the first contact students and families have when calling the department to answer basic questions regarding the students’ financial aid and billing statement. There is a vast amount of telephone inquiries that are simple in nature and can easily be answered by students, who have been through the process, with minimal training on department internal processes. Once fully implemented, we anticipate that the call volume that will be passed on to SFS staff will be significantly reduced.

- The Business Office hired two student assistants from Delhi’s Accounting program for the summer. They both participated in the Business & Finance staff retreat and were actively engaged in data entry, preparing periodic reports, monthly reconciliations and gathering information for analysis.

Sustaining Educational Innovation

- Over $110,000 of academic equipment needs for 2014-15 are being funded through the annual Budget & Planning Committee unit plan request process, including academic laboratory equipment for Automotive, Welding, Electrical, Architecture, Golf & Plant Sciences, Veterinary Science and Hospitality programs. In addition, 12.5 FTE new faculty and direct academic support positions and 8.5 FTE new administrative positions were approved, and all academic departments received an operating budget increase for the 2014-15 fiscal year.

Building Strategic Partnerships

- For the state fiscal year ended March 31, 2014, Delhi achieved a combined overall Minority/Women-Owned Business Enterprises (M/WBE) utilization rate of 25.8%. SUNY’s Office of Diversity, Equity and Inclusion recently issued new procedures outlining strict M/WBE guidelines for all procurements exceeding $25,000. More information will be coming this fall.

Promoting Environmental Stewardship

- This summer, financial aid began converting student paper files to electronic storage/indexing using the Banner Xtender tool. Currently, about half of the documents we receive from students and families is received electronically but some is still in paper format. Our goal is to automate as many forms as possible to continue to reduce the amount of paper received and stored in the office.
Accomplishing Service Excellence and Operational Efficiencies

- In conjunction with Enrollment Services and Computer Information Systems, developed an electronic, in-house graduation application process including on-line payment of the $75 fee for Delhi’s newly-approved Master of Science degree in Nursing (MSN). Cindy Healey, Director of Student Financial Services, and Nancy Hughes, Director of Financial Aid, are members of the Committee for Graduate Education and have put in a lot of time and preparation for the MSN program, including developing the link for the payment of the application fee, creating applicable SFS web pages, and revamping the rules associated with billing to include the new degree level and the associated tuition rate. In addition, federal financial aid regulations require formal approval from the Federal Department of Education (DOE) in order to award federal financial aid at a new degree level. We have to submit an updated Program Participation Agreement (PPA) requesting permission to offer graduate-level federal financial aid. The request must include written documentation of approval for our graduate program from both NYS Education and Middle States. Once the completed application is submitted, approval must be received from DOE before we can award/process federal financial aid (student loans) for our master’s-level students. The wait time for approval can potentially be six months or more.

- As of August 26, 2014, 3,661 registered students were billed ~23.6M in total charges for the Fall 2014 semester, including 755 online BSN students and 229 off-site students. The fall 2014 average cost of attendance at Delhi for a NYS resident student living on campus totals $11,225; maximum student financial aid available for those who qualify totals $8,713, leaving a semester balance of $2,512 to be covered through federal parent PLUS loan or other family resources. To date, a total of $278,660 of campus-based scholarships has been awarded for the fall semester.

<table>
<thead>
<tr>
<th>Cost of attendance</th>
<th>Fall 2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full-time tuition (undergrad. NYS resident)</td>
<td>$3,085</td>
</tr>
<tr>
<td>Student fees</td>
<td>785</td>
</tr>
<tr>
<td>Room &amp; board</td>
<td>5,485</td>
</tr>
<tr>
<td>TOTAL billed charges</td>
<td>$9,355</td>
</tr>
<tr>
<td>Books &amp; supplies</td>
<td>650</td>
</tr>
<tr>
<td>Personal expenses</td>
<td>670</td>
</tr>
<tr>
<td>Transportation</td>
<td>550</td>
</tr>
<tr>
<td>TOTAL Cost of Attendance</td>
<td>$11,225</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Maximum Financial Aid Available</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Grant-based aid (Pell/TAP)</td>
<td>$5,963</td>
</tr>
<tr>
<td>Federal student loans</td>
<td>2,750</td>
</tr>
<tr>
<td>TOTAL max. student financial aid</td>
<td>$8,713</td>
</tr>
</tbody>
</table>

- Cost of attendance is the total estimated amount it should cost a student to go to college and is used to calculate “need” for federal financial aid purposes. It typically covers tuition, fees, room, board and allowances for books, supplies, transportation and other miscellaneous expenses.

- 2,394 full-time students filed a Free Application for Federal Student Aid (FAFSA) and are eligible for financial aid (as of 8/26/14)
  - 18.04% (432) of full-time students received BOTH maximum TAP and Pell
  - 21.92% (525) received maximum TAP
  - 31.70% (759) received maximum Pell
• Over 1,000 students were billed ~$900,000 in tuition for summer 2014 courses.
• Contracted with a third party vendor (Higher One) to outsource and automate student financial aid refunds for the spring 2015 semester. Students will be required to select one of three options: receive a paper check, electronic transfer to their own bank account, or electronic transfer to a Higher One bank-issued debit card. We currently issue over 10,000 paper checks per year.
• Delhi’s state support funding for 2014-15 totals 6.53M which includes an $83,800 increase over 2013-14 to help offset over $500,000 in anticipated collective bargaining cost increases.
• SUNY Board of Trustees approved a $300 per year/$150 per semester undergraduate tuition increase for NYS resident students. This is year four of a five-year rational tuition plan. Applicable SUNY approved tuition rates for the 2014-15 academic are as follows:

<table>
<thead>
<tr>
<th>2014-15 Tuition Rates</th>
<th>Per credit</th>
<th>Per semester</th>
<th>Per year</th>
</tr>
</thead>
<tbody>
<tr>
<td>NYS resident students:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Undergraduate degree</td>
<td>$ 257</td>
<td>$ 3,085</td>
<td>$ 6,170</td>
</tr>
<tr>
<td>Graduate degree (MSN)</td>
<td>$ 432</td>
<td>$ 5,185</td>
<td>$10,370</td>
</tr>
<tr>
<td>Out-of-state students:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Associate degree</td>
<td>$ 431</td>
<td>$ 5,170</td>
<td>$10,340</td>
</tr>
<tr>
<td>Bachelor degree</td>
<td>$ 659</td>
<td>$ 7,910</td>
<td>$15,820</td>
</tr>
<tr>
<td>Graduate degree (MSN)</td>
<td>$ 841</td>
<td>$10,095</td>
<td>$20,190</td>
</tr>
</tbody>
</table>

• Justin Morgan, Assistant Director of Student Financial Services attended Cornell University’s Administrative Management Institute (AMI). AMI is a week-long interactive professional development program designed for administrative managers, directors and supervisors providing practical experiences and in-depth discussions helping to expand awareness of industry changes and current trends, manager’s responsibilities and develop skills and knowledge.
• Submitted and received approval from SUNY for a new International Student Programming fee in the amount of $250 effective fall 2014. The fee provides support and non-teaching and learning experiences to incoming international students who arrive on campus the week before the semester begins.
Engaging Students for Success

- Admissions hired two hospitality students for the fall semester to assist with greeting visitors and enhancing our recruiting efforts for incoming students.
- Facilities employed dozens of students this summer for painting, grounds and custodial work. Students continue to be vital part of facilities operations throughout the academic year.
- CIS hired more than 20 students for a variety of jobs within the department.
- HR continued to coordinate student employment on campus, providing a “one-stop shopping” experience for students seeking work and departments with student jobs available.

Enrollment Breakdown (new and returning)
- College Total: 3,578 (Up 5.1%)
- Campus Total: 2,602 (Up 4.7%)
- Offsite/Online Total: 976 (Up 6.2%)

Profile of New Student Body
- Average Academic GPA: 81 (first year students only)
- Breakdown by Student Type
  - 70.6% First Year Students
  - 22.2% SUNY/CUNY Transfer
  - 7.1% OOS Public/Private College Transfer
- Enrolled Students came from 20 different states and 4 countries. (all new student types)
- Top 5 New York State Counties: Suffolk, Bronx, Kings (Brooklyn), Nassau and Delaware
- Top 5 Programs in new student enrollment: RN to BSN, Veterinary Science Technology, Liberal Arts and Sciences, Undeclared, Culinary Arts

Achieving Academic Excellence

CIS
- Expanded helpdesk coverage during academic year breaks to better accommodate online faculty and students.
- Obtained a campus-wide license for Zoom, a professional webinar and online teaching tool.
- Added networking capability and 17 workstations to the ArchBT Lab in Farnsworth Hall.
- Provided expanded training and example courses on quality design of online learning, training programs on creating videos and screencasts to help enhance student engagement in online learning and training for new faculty.
- Improved and enhanced the online course review process by creating a detailed review rubric which offers instructors and deans/chairs a clear analysis of Quality Matter’s requirements and where improvements can be made to an online course to improve the student experience.

Facilities
- Continued to work with faculty/staff and students on campus based student projects. This semester’s projects include renovation of the Kennedy Lounge and construction of a sidewalk from Russell to Foreman Hall. Projects enhance the educational process by providing real world experience.
Sustaining Educational Innovation

CIS

- Updated Moodle from version 2.5 to version 2.6, which provided enhanced features.
- Created support and training deliverables for staff, including (but not limited to): 10+ screencasts on how to use Moodle, 50+ step-by-step guides to using Moodle, a new Faculty Lounge in Moodle, a new online Moodle training class for remote staff, and a new Student Orientation to Vaneko Hall.
- Conducted induction training to using Moodle for all new faculty/staff.
- Upgraded 15 classrooms in Evenden Tower, based upon the digital standard that was created for Sanford Hall. This puts us very close to a single setup across teaching environments across campus.

Facilities

- Fully renovated 2nd and 3rd floor classrooms in Evenden Tower, including state-of-the-art teaching equipment and furniture.
- Installed a project display wall in the architecture lab.
- Remodeled Evenden 124.

Building Strategic Partnerships

Admissions

- SUNY Delhi will partner with NYSACAC to be a Camp College Host in August 2015.
- SUNY Delhi will partner with NYSACAC to host a Professional Development Forum in April 2015, with the potential to host over 30 regional school counselors.
- Director Robert Piwrowski will be a guest speaker at the September 27th SUNY Delhi Alumni Advisory Council Meeting.

CIS

- CIS is providing Moodle for Cobleskill and doing a pilot for Fredonia and Alfred.
- CIS staff at Delhi are collaborating with their counterparts at Delhi to provide mutual backup for emergencies or at times when staff are out of the office or on vacation.
- CIS staff facilitated set-up of Delaware Academy’s financial server on our campus in June when DA experienced a power outage, allowing school personnel to continue to perform critical and time sensitive tasks.
- Coordinated with Cobleskill counterparts to plan the Moodle summit on June 3 and to provide professional training for instructional design and technology staff from Delhi, Cobleskill and other campuses on June 4.

Facilities

- Cobleskill and Delhi Physical Plant Directors confer regularly on a variety of issues.
- SUNY Delhi Energy Manager works closely with his counterpart at Cobleskill on EO88 action items. EO88 requires NYS facilities to reduce energy consumption by 20% by 2020.
- Energy Manager Neil Palmatier served on a system-wide task force to develop SUNY’s response plan to EO88 maintenance and preventive maintenance tasks.
- Cobleskill’s Dawn Eakin assisted with the search for a Facilities Operations Manager.

Human Resources

- Director of Employee Relations, Lynn Berger, developed a training program “Do the Right Thing,” which encompasses required training in sexual harassment prevention, Title IX, workplace violence prevention, VAWA, etc. and she is utilizing at both Cobleskill and Delhi.
- HR staff led collaboration between faculty and staff at Delhi and Cobleskill to determine and implement best practices for new employee orientation and mentoring on both campuses.

Shared Services

- The second annual shared services summit was held on June 3. CIS staff worked with Cobleskill counterparts to offer a concurrent Moodle summit. Over 200 people from ten different campuses attended these events. A summary report is available.
- A comprehensive report of shared services activities and savings from 2011-2014 was prepared and submitted to System Administration. The campus enjoyed more than a million dollars in cumulative savings and cost avoidance during this period.
Promoting Environmental Stewardship

Admissions
- Prospective students will apply for the new MSN degree online.
- All documentation related to student admissions records is being digitized. This has been very effective in saving time and money. Beginning Spring 2015 there will be no student paper files.

CIS
- Automated health insurance waiver process for students.
- Continued roll out of BDMS Extender for digitizing records.

Facilities
- Launched a project to replace 7000 lineal feet of water, storm drainage, and sanitary piping.
- Continued project to replace aging steam lines, water, storm drainage, sanitary piping and electrical duct banks.
- Working with NYSERDA to receive a $75,000 rebate on the Sanford Hall renovation.
- Installed LED lighting and sensors in classrooms in Evenden Tower.
- Working with NYPa on a Campus Wide Energy Audit.
- Working on installing utility meters in several buildings.
- Replaced campus water pumps, resulting in a 50% energy reduction.
- Installed two steam pressure operated condensate pumps resulting in 100% electrical savings.
- Installed water bottle fillers in Evenden Tower.

Human Resources
- Human Resources has launched an electronic review and approval process for several forms including requests to fill vacant positions, faculty/staff renewals, faculty promotions, adjunct and temporary service fund allocations.

Accomplishing Service Excellence and Operational Efficiencies

Admissions
- 6,554 applications were processed in the Office of Admissions, representing a 5% increase over last year’s total applications.
- 6,060 completed Applications were reviewed by the admission team in 2013-14. An 6.3% increase compared to the year prior.
- Implemented a merit based scholarship program – over 60 awarded
- Hosted 3 open houses during the year, more than 650 prospective students attended.
- Hosted 9 ASD’s – almost 1200 students attended
- Hosted 53 schools and organizations for campus visits plus 450+ prospective student/family visits.
- Admissions counselors made 520+ high school and college fair visits.
- Launched virtual campus tour on our homepage.
- Hosted a spring college fair for local/regional students with Delaware County Counselor’s Association
- Staff made six presentations to regional counselors at SUNY OpInform.
- Josh Gregory received the Dave Traux Service Award for his commitment and service to SUNYCAP (SUNY College Admissions Professionals).
- Rob Piurowski received a grant to attend the National Association for College Admission Counseling.
- Modifications were made to the daily tour schedule and visitors received confirmations, parking passes and directions electronically. This coming fall we will continue to refine our visits and further.

CIS
- CIS implemented a single-sign-on system for campus systems. This will allow for a single password to be used on all supported systems. Currently supported are Student email, DegreeWorks, CampusLabs, business office functions (SMRT) and HR (time/attendance). Additional systems will be added based on criticality. Full deployment is expected in 12-18 months.
• CIS bolstered its capacity to support Delhi’s growing online programs by hiring a new manager of online education (Dr. Michelle Estable-Rogers), an instructional technologist (Andrew McIntosh) and an instructional designer (Kelly Keck).
• There is a new way for students to connect to the network – Microsoft ISE (Identity Services Engine) – no more “yellow screen,” students can manage their own devices attached to the network.
• Campus bandwidth doubled, from 200Mbps to 400Mbps. In the near future, bandwidth will increase to 1,000Mbps.
• Phase one of converting students with a level of 02 to level 01 was completed. Phase two will be completed by December 22nd.

Facilities
• Completed facelift for Evenden 2nd and 3rd floors, including new technology, lighting, ceilings, furniture and paint.
• Renovated space on 3rd floor of Bush Hall to better support CIS.
• Installed new carpet and paint in Resnick Learning Center.
• Painted the interior of Gerry Hall and student bedrooms in other residence halls.
• Carried out repairs throughout the campus to receive students for fall classes.
• Serviced many summer events such as NYSSSA, Student Advantage Days, Alumni Weekend.
• Replaced worn doors in Russell Hall, and installed new hot water heaters and air handlers in Murphy and O'Connor Halls.

Human Resources
• Developed a stronger more inclusive new employee mentoring program.
• Jan Elwell is leading a customer service committee to involve front end users to identify common questions from students and parents.
• A Records and Retention committee was formed to move the campus forward with the inventory and destruction of records to prevent litigation and space issues. This will include electronic storage and email.
• Performance evaluation coaching clinics were held for CSEA and UUP supervisors.
• The CSEA Labor Management Committee revamped its processes after participating in training by the NYS/CSEA Partnership.
• HR worked with CIS to implement earlier creation of user names, passwords and email address generation. This allows new faculty and staff to have earlier access to SUNY Delhi logins before the semester begins causing less stress.
Engaging Students for Success

- The Merrill Family Foundation scholarship support for students will total $270,100 this year, an increase of $81,650. Merrill scholarships support Veterinary Science Technology, Business, Hospitality, Construction Management and Architectural Design and Building majors.
- The Kappa Sigma Epsilon Alumni Association presented President Vancko with a $10,000 check at Alumni Weekend to create a new scholarship endowment for Delhi students.
- The 1963 Soccer Team presented President Vancko with $3,600 to support student scholarships at the Alumni Hall of Fame Induction Ceremony.
- The Alumni Association has increased its support of an emergency fund it established last year for EOP students. The Alumni Association has allocated $1,000 per semester to EOP staff to assist eligible students who need books, bus tickets home for break, tuition for an American Red Cross course nursing majors are required to take, and/or a cap and gown in order to participate in commencement, etc. EOP staff manage the fund.
- Phonathon callers helped generate $71,218 in FY14 donations from parents and alumni. The Parent Campaign for FY15 begins October 1.
- Professional quality gonfalons (banners), representing each academic division, were created for commencement.
- Kim MacLeod, Director of Communications and New Media, created a Power Point presentation that can be used by the Career and Development staff to teach students how to create professional profiles on LinkedIn. LinkedIn is the largest professional social network online today with 135 million users and a targeted audience of business professionals.
- College Relations worked with a freelance videographer to create marketing videos highlighting non-traditional roles in the college’s Nursing, Architectural Technology, and Construction Technology programs. The videos were funded by a Perkins grant.

Building Strategic Partnerships

- Empire State Development Corporation has awarded a $450,000 grant that will provide the final funding required to complete the Subsurface/Irrigation Project. The Appalachian Regional Commission is in the final stages of approving a $200,000 grant for the project and the New York State Department of Environmental Conservation is conducting the final review required before construction can begin.
- President Vancko launched the 2014 Campus Community Campaign at her Fall Forum. This year’s goal is to achieve a 50 percent faculty and staff participation rate. Last year gifts from faculty and staff totaled more $95,000 with 44 percent participating. All donors will be invited to a reception hosted by President Vancko on November 20.
- Regional receptions are a renewed priority for the Alumni Association. A reception, targeted to graduates from the last decade, is scheduled for November 13 at Destiny USA’s Dave &
Buster’s in Syracuse. Kate Berry ’14, a Hotel & Resort Management graduate currently working in Tourism Sales for Destiny USA, is assisting with planning the event.

- Kim MacLeod evaluated SUNY Cobleskill’s social media participation and made recommendations for strategic use as part of shared services.
- Working with the local veteran’s affairs office, a public service radio spot was created to attract veterans to enroll at SUNY Delhi.
- College Relations authored an article on SUNY Delhi’s history for a “coffee table” volume, which is to be published by the Chancellor’s Office.
- News highlights this summer included approval of the Master of Science in Nursing Education program, a WSKG feature on how Columbia professor and theoretical physicist Brian Greene was making use of Delhi’s online technology, and “Bright Side” stories in the Daily Star highlighting the O’Connor Center for Community Engagement receipt of a $30,000 grant from the O’Connor Foundation and the success of Regalia, the college’s gently used clothing store.

Accomplishing Service Excellence and Operational Efficiencies

- Designed and launched a new home page, landing pages, admissions pages and internal templates.
- Launched the college’s first mobile site.
- Launched a new alumni web site and online community.
- Created an interactive online Centennial Trees map.
- Completed major redesign of College Relations, Advancement and College Foundation pages to improve information for donors and the new media.
- Launched an online newsroom that will make it easier for the news media to find information about SUNY Delhi. The site contains important resources for journalists such as news stories, images, bios, video clips and social media links that highlight the college.
- A Social Media Hub, accessible from the college’s homepage, now consolidates all of the college’s social media content in one view. The hub allows visitors to view posts from Facebook, Instagram, Twitter, LinkedIn, YouTube and Pinterest.
- Created a user-friendly form for faculty that will provide background information for an online Faculty Directory.
- The college’s online publication Delhi People will soon be available as a blog to make it more accessible online. Links will be available through Delhi Today as new posts appear.
- Kim MacLeod offered “Social Media Smarts” as part of the summer staff development workshops to help faculty and staff navigate the social media waters when the lines between their personal and professionals lives become blurred.
- The department is collaborating with SUNY Oneonta’s Director of Communications to formalize a way the campuses may assist one another in the event of an emergency on either campus.
- A television spot promoting The College Golf Course was created and aired on Time Warner Cable as part of the course’s expanded marketing efforts.
Engaging Students for Success

CADI hosted a very successful orientation event called Tasty Travels. It offered new students a chance to find all the dining venues on campus and try a little taste of what would be offered there throughout the semester. Over 500 free samples were distributed in each venue. Prizes were given out to students who completed the adventure, including a Samsung Galaxy Tab 4, gift certificates, t-shirts and bags. Feedback was very positive from all participants, and we will definitely repeat the program next year.

CADI will celebrate Nutella Day on Thursday, Sept. 11 from 12:30 – 2 p.m. in MacDonald Dining Center. Nutella desserts and free samples will be distributed to those in attendance.

On Wednesday, September 17, CADI will host a Festa Italiana dinner featuring delicious ethnic entrees in MacDonald Dining Center.

Achieving Academic Excellence

Christina Vialfoire, Marketing Manager is teaching a section of Freshman Seminar this semester and will also visit other sections of Freshman Seminar sections to educate students about dining services.

Sustaining Educational Innovation

CADI managers attended an August retreat at the Holiday Inn to celebrate the accomplishments of last year and to generate new goals for the upcoming year. They also received training on Zero-Sort recycling, and successful leadership styles.

All CADI union staff attended a training day that included information on Zero-Sort recycling, Lock Out/Tag Out, a new option of Flexible Spending Accounts, Getting Ahead by Getting Along and a refresher on CADI’s Values and Mission Statement.

The student manager program has been expanded to include one student manager at Campus Convenience.

Building Strategic Partnerships

The CADI Board of Directors is scheduled to meet on Oct. 2 when it will review a newly proposed investment policy and merit pay system. The full CADI membership is scheduled to meet on Oct. 30 for the annual membership meeting.

CADI is working with CSEA to further develop the elevated Sous Chef position. Details of this position will be determined through a Memorandum of Agreement

Promoting Environmental Stewardship

On Oct. 8, CADI will host a Farm to Fork dinner in MacDonald Dining Center that will feature local products and foods.
CADI helped to develop a Recycle-Mania program during orientation to help students learn about recycling at SUNY Delhi and introduce the Zero-Sort concept and containers that will be used for these items around campus. This program will be presented again during the semester to reach more students. In an effort to reduce the amount of bottled water used on campus, CADI has removed bottled water as a side option with a combo in the Commons. Cups have been placed near the Brita Hydration station in the Great Room for ease of use for customers.

**Accomplishing Service Excellence and Operational Efficiencies**
CADI welcomed many new employees including Catering/Culinary Manager Megan Munson, and Assistant Manager at MacDonald Dining Center, Hannah Hauser. New union employees include Sous Chefs Danny Lee and Vijaya Samudrala; Assistant Cooks Michelle Andrews, Rosa Titech, and Mitchell Bugge; Cashiers Isabella Mincarelli, Debra Holt, Sophia Harris and Carmen Cappiello; Pot washer Jordan James; Dishwashers Angelica Adams and Robert Harris; and a new Cook at Café on the Green, Mallory Gancio.

Promotions include Andrea Ghersi, MacDonald Dining Center Manager; Kathy Neice and Becky Titech, Campus Convenience Store Supervisors; and John Synan, MacDonald Dining Center Sous Chef.

The Bamboo Bistro has opened in the Farrell Commons. This new station allows Asian Cuisine and salad to be purchased by the ounce. The Bamboo Bistro has quickly become the most popular station in the Commons.

New options at MacDonald Dining Center include a specialized vegetarian station which has been added to offer a consistent place for these options. A weekly sandwich station now offers delicious ethnic sandwiches prepared to order for customers. The options will rotate between a Mexican Torta, Vietnamese Bahn Mi, and a Greek Gyro. Omelets are now made to order every morning for breakfast and for lunch, this station converts to a made to order pasta station. CADI has partnered with Coca Cola and is providing a Vitamin Water fountain station as a drink option in MacDonald Dining Center.

Café on the Green had a very successful summer with increased traffic, sales, and customer satisfaction. The $5 lunch and $10 dinner specials were very popular. The $5 Burger Nights on Wednesdays are the most successful with sales reaching over 100 burgers each Wednesday. The end of the season Halloween Party is scheduled for Saturday, October 25.

Paylocity, a new payroll system, has been implemented and will provide new efficiencies in regards to payroll management. Management will be better able to manage labor hours through better reporting capabilities and the system will allow for better disaster recovery procedures. A new employee portal will allow employees to view their paystub, payroll history, W2’s and sign up for paperless statements online. A new financial reporting software, BI 360, will be ready for use by November and will allow more flexible reporting capabilities. CADI will begin using new biometric hand scanners for time clocks starting Monday September 8.

Oneida Wealth has been hired to assist with the fiduciary governance of CADI’s 403 b retirement plan. In October, all employees will have the opportunity to meet a consultant, one on one for advisement and to discuss options available to them.