Dear Parents:

Welcome to the SUNY Delhi family. This publication is part of our ongoing commitment to helping your son or daughter be successful at SUNY Delhi. Delhi students benefit from a tremendous support system and they appreciate and value the services that are available to them. In the most recent State University Student Opinion Survey, Delhi ranked in the Top 10 in the entire SUNY system in 28 categories including quality of instruction, academic advising, acquiring the knowledge and skills needed for a career, community service, and athletic and recreation facilities. Learning at Delhi does extend beyond the classroom with more than 60 clubs and organizations, so please encourage your son or daughter to get involved and take advantage of these leadership opportunities.

I wish everyone a successful academic year. We hope to see you on Family Day, September 25, when you can see firsthand the great things that are happening on the Delhi campus.

Sincerely Yours,
Candace S. Vancko, Ph.D.

PC Repair Service is Now Available
Through ISO & CADI
See Pg. 3 for More Details
Key Dates from the College Calendar

**Fall 2010**
- Res Halls open for first time students only: Fri., Aug. 27 starting at 7 a.m.
- Fall Orientation: Fri., Aug. 27—Sun., Aug. 29
- Res Halls open for returning students: Sun., Aug. 29 starting at 10 a.m.
- Classes Begin: Mon., Aug. 30
- Deadline to drop full semester course without a fee: Fri., Sept. 10
- Delhi’s Famous Family Day: Sat., Sept. 25
- Res Halls Close, 8 p.m.: Sat., Oct. 9
- Fall Break (begins after classes): Fri., Oct. 8
- Classes Resume: Weds., Oct. 13
- Students Pick Up Mid-Term Grades from Advisors: Mon., Oct. 18
- Deadline to drop a full semester course without being graded—fee applies: Thu., Oct 21
- Last day to apply for a tutor: Fri., Nov. 5
- Thanksgiving Break: Wed., Nov. 24—Sun., Nov. 28
- Res Halls Open at noon: Sun., Nov. 28
- Classes Resume: Mon., Nov. 29
- Final Week of Classes: Mon., Dec. 13—Fri., Dec. 17
- Commencement: Fri., Dec. 17
- Res Halls Close at 10 a.m.: Sat., Dec. 18

**Spring 2011**
- Res Halls Open for first time students only: Sat., Jan. 22 starting at 8 a.m.
- Spring Orientation: Sat., Jan. 22—Sun., Jan. 23
- Res Halls open for returning students: Sun., Jan. 23 starting at 12 noon
- Classes Begin: Mon., Jan. 24
- Deadline to drop full semester course without a fee: Fri., Feb. 18
- Res Halls Close, 8 p.m.: Fri., Feb. 25
- Mid-Winter Break: Sat., Feb. 26—Sun., March 6
- Res Halls Re-Open at 12 Noon: Sun., March 6
- Classes Resume: Mon., March 7
- Students pick up Mid-Term grades from advisors: Mon., March 21
- Last day to apply for a tutor: Fri., April 8
- Res Halls Close 8 p.m.: Fri., April 8
- Spring Break: Sat., April 9—Sun., April 17
- Res Halls Open at 12 noon: Sun., April 17
- Classes Resume: Mon., April 18
- Final Week of Classes: Mon., May 16—Fri., May 20
- Res Halls Close at 11 p.m. (except Graduates): Fri., May 20
- Commencement: 1:00 pm: Sat., May 21
- Res Halls Close at 6:00 pm for Graduates: Sat., May 21

Save The Date!

All Together Now! at SUNY Delhi’s Family Day! Saturday, September 25, 2010

Financial Aid Time Line

**Early January—FAFSA**
As soon after January 1st as possible, file the Free Application for Federal Student Aid (FAFSA) at www.fafsa.ed.gov. FAFSA should be filed no later than February 15th to ensure full eligibility for all possible Financial Aid programs.

**SUNY Delhi FAFSA**
Federal Code is 002857
Remember, Keep Your Pin#!

**January/February—TAP**
NYS Higher Education Services (HESC) will send instructions for filing a Tuition Assistance Program (TAP) application about a week after FAFSA has been filed. Go online at www.tapweb.org and complete an application asap.

**SUNY Delhi TAP Codes**
3020 for Certificate & Associate 6020 for Bachelors programs

**Late March—Award Letters**
SUNY Delhi begins mailing award notices to accepted students who have submitted FAFSA.

If you haven’t filed by late March, there is still time to take advantage of some financial aid opportunities. Keep in mind that filing early keeps more options open!
On Your Mind

“I’m looking at purchasing my daughter a computer for college. What would you recommend?” SUNY Delhi is a Windows system-based campus, so you may prefer a computer that supports Microsoft. However, Macintosh computers can operate on campus with access to the wireless network. Students with questions about the wireless service on campus can contact the Help Desk in 316 Bush Hall or call 607-746-4835.

Notice to Laptop Computer Owners: According to the FBI, 97% of lost or stolen laptops are never recovered. Help protect your laptop with recovery service, like Lo Jack for Laptops. Go to www.lojackforlaptops.com for more information.

“How do I find out who my student’s Academic Advisor is?” Call the Academic Division Office that corresponds with your student’s major (see pg. 8) or the Parent & Student Help Line. Note: if a student is seeking to drop a class, he/she must begin the process with their Academic Advisor.

Having difficulty connecting with an Academic Advisor? Call the Academic Division office which has regular office hours Mon–Fri or contact the Resnick Learning Center. (See the Quick Reference Directory, page 8, for phone numbers.)

“My son just told me he signed up for SUNY NY Alert. What does this mean?” The College, along with other SUNY campuses, takes part in an emergency alert system established by the NYS Emergency Management Office. Students must sign up or re-enroll each academic year at www.delhi.edu to receive emergency and protective action emails, voice and/or text messages in the event of a campus emergency or severe weather conditions.

Does Delhi offer any online courses?” Yes and our online courses offer the same great instructors, education and accreditation you would receive in a traditional classroom setting. Broadband internet access is required. Check out www.delhi.edu/online/ for details.

“What’s the difference between Delhi Dollars and Bronco Bucks?” Delhi Dollars work like a pre-paid credit card with the funds credited onto the student’s ID card, which is swiped at the time of purchases and can be used at the Campus Store, eating venues on campus, and several downtown businesses. Bronco Bucks supplement a student’s meal plan and are used solely for on-campus food purchases. You can’t withdraw cash from a Delhi Dollars Account but you can close it out if the student graduates, transfers or withdraws. Bronco Bucks are non-taxable and will be refunded on the same schedule as the meal plan. Contact CADI at 607-746-4750 to replenish funds in either account.

Recent Parent & Student Help Line Inquiries

“My student needs a job to help with college expenses. Are there job opportunities through SUNY Delhi?” Our College prides itself on offering over 800 jobs to students! Student staff members include: Resident Assistants, Night Hosts, Orientation Leaders, Farrell Student & Community Center Building Managers, Student Communicators, Community Service Coordinators, Student Assistants/Peer Educators for Counseling and Health Services, Fitness Center staff, Game Assistants, as well as job opportunities with Barnes & Noble College Bookstore and the College Association at Delhi (CADI), which runs all aspects of campus food services, Delhi’s Child Care Center, the College Foundation and work/study positions. A good place to kick off job inquiries is at the Resnick Learning Center, 2nd floor Bush Hall. Ask for the Part-Time Job Leads Booklet or view the booklet at www.delhi.edu/academics/learning_center/career_services/.

“How can we pay our bill?” You can pay student bills at the Student Accounts office, by phone or even online. Call 607-746-4625 or go to www.delhi.edu/administration/student_accounts/payment_plan.php.

ISD
Technology that Works!
Brought to the SUNY Delhi Campus by CADI
- Computer Repair & Service
- Full Service Tune-Up
  - Install Wireless Networks
- Disaster Recovery
- Memory Upgrades
- Virus & Spyware Removal
- And More!

PH: 607-746-4836
EMAIL: delhi@isdttech.net
VISIT US ONLINE AT www.isdttech.net
FOR MORE INFO

Want Timely Advice About Issues Affecting Your Student?
Go to www.delhi.edu/campus_life/parents/ and check out The Campus Link e-News
FAQ’s

Campus Communications

What type of phone service is available in Delhi?
Everyone seems to have a cell phone these days. But you should keep in mind that Delhi is in a rural area. So cell service is limited and sporadic. Cellular One and Verizon are currently the companies which provide the most dependable cell phone service in the Delhi area. Students are strongly encouraged to bring a landline phone for their room and to set up their voice mail. Once set up, a student can check their voice mail from anywhere, on or off campus. Voice mail will be used by the college to send students in the residence halls important and urgent messages. Encourage your on-campus student to have a room phone and to check their voice mail.

Students living on campus are assigned a phone number for their residence hall room. All rooms are equipped with phone jacks and voice mail capabilities. Students bring their own landline phones. NOTE: Cordless phones and other devices that are 2.4Ghz are not permitted because of interference with Internet connections.

What is my student’s email address?
Every student receives a SUNY Delhi email address. Students can get their email address by logging into Bronco Web Online, which is available by clicking on Delhi Logs at the top of the SUNY Delhi homepage. Once in Bronco Web, click on Personal Information and then choose View Email Addresses. If you need help, stop by the Resnick Library and Learning Center to receive assistance from our Student Staff or call the Help Desk at ext. 4835.

What is my student’s email address with you. Mail that is larger than will fit in the student mailboxes is kept by the mailroom attendant who places a notice card in the student’s mailbox. The student mailroom is open Mon – Fri from 8 am—4 pm while college is in session. Students are encouraged to check their mailbox at least once a week as college business is also sent to students’ campus addresses.

What should my student do if they are ill?
If a student is ill they may come to the Counseling & Health Services in Foreman Hall, Monday—Friday during regular hours. They will be screened by a RN and then given an appointment with a Nurse-Practitioner or Physician if
FAQ’s

Why has a “hold” been placed on my student’s records?
There are a variety of reasons a “hold” may be placed on a student’s record; generally because the college is missing important information from the student or a balance is owed on their account. Different departments handle resolving the “hold” based upon the nature of it (i.e. immunization – Counseling & Health Services; off campus address – Records and Registration; balance owed – Student Accounts). Use the Quick Reference Directory to contact the appropriate department or call the Parent and Student Help Line.

What will my student need in their dorm room?
For the Housing Policy Guide and much more, contact the Residence Life office or visit www.delhi.edu/campus_life/housing/faqs.php

QUICK TIP: Order pre-packaged linens for your college student at www.rhl.org/sdl

Residence Hall Microwave & Refrigerator Policy
One microwave (cannot be larger than 1.1 cubic feet and must have a cooking power of 1100 watts or less) and one refrigerator (cannot be larger than 4.0 cubic feet or with more than a 1.2 amp electrical draw) are allowed per room. One MicroFridge unit may also be used per room. These may be purchased or rented through the Refrigerator Leasing Company, www.rentalcompanyone.com 607-431-9525

How safe are a student’s belongings?
While the campus is very safe, the college does not accept responsibility for personal belongings. It is advised that students obtain alternate protection from personal property insurance. More information will be sent under separate cover or you can look online or contact the Residence Life office.

What’s the schedule of hall openings and closings?
The college calendar on pg. 2 includes current information.
When the residence halls close for breaks, students may leave belongings but are encouraged to take home expensive electronics.

In Emergencies
When the Counseling & Health Center is Closed, Call University Police at 607-746-4700

What has a “hold” been placed on my student’s records?

Why has a “hold” been placed on my student’s records?

What type of academic assistance is available to my student?

Each student is assigned an academic staff or faculty member within their program of study for the purpose of academic advising. The advisor’s name is provided at Orientation and meetings with advisors are held during the orientation program as well. Students are required to see their advisors several times throughout each semester to maintain communication with them during their attendance at the college. Tutorial services are also available through the Resnick Learning Center.

DID YOU KNOW?
The college reserves the right to remove students from residence halls who are not actively attending classes or have had sanctions imposed by Judicial Affairs.

NEW! Online Housing Management System!
In March HMS Odyssey went live! The new Housing Management System allows students to submit their housing applications on-line. Continuing and returning students selected their fall 2010 building and room assignments on-line. Other program features include a student page to check on housing status and roommate information, the ability for students to select and search for roommates on line, the ability to contact students via email of changes to their housing assignment or roommate information, and the ability to change the students meal plan.

Utilize the search engine at www.delhi.edu

Type in “personal property insurance” or any other topic you’re looking for. It’s quick, easy online access to information.

70% of SUNY Delhi students chose to live on campus.
FAQ’s

What’s Bronco Wireless?  
All residence hall rooms have wireless networking providing Internet access 24/7. No cables are needed, no dialup or ISP required and it doesn’t tie up the phone line. More information is available at www.delhi.edu/cis/resnet/ or stop by the Help Desk, 3rd floor Bush Hall, Room 315. Hours of operation are posted.

What if all on-campus housing is filled?  
For an updated listing of off campus housing options go to: www.delhi.edu/campus_life/housing/index.php.

What if your student lives off campus, but not at home?  
If your student is living off campus, but not at home, there is a mandatory meeting they must attend early in the semester. It is also mandatory that they register their off campus address with Records and Registration. Failing to do so can result in a “hold” being placed on their records.

Student Information Release Forms are available in the Office of Records & Registration—124 Bush Hall & must be signed by the student.

What’s a Co-Curricular Transcript?  
A Co-Curricular Transcript (CCT) is an official record of a student’s co-curricular activities, awards, accomplishments and honors during their time at SUNY Delhi. It helps a student capture the many valuable experiences they’ve had at college, outside the classroom. As an official document, the CCT can be used to support a student’s search for summer employment, internships, graduate school and even employment after graduation.

Student ID or Social Security # plus six-digit PIN. You can access the Bronco Web by visiting www.delhi.edu then clicking on Delhi Logins for the Bronco Web Online link.

What if I’m seeking important information about my student without the Internet?  
You are always welcome to call the Parent & Student Help Line at 607-746-4505 or any campus department (see Quick Reference Directory). But, please be advised that certain information, such as your student’s grades, cannot be released to you pursuant to The Family Educational Rights and Privacy Act of 1974 (FERPA) unless an Information Release Form has been completed by your student and is on file with Records & Registration.

Like a student’s academic transcript, the CCT may be obtained from the Records and Registration Office. For information on setting up a CCT, students should stop by the Student Activities Office in The Farrell Student & Community Center.

DID YOU KNOW?  
All SUNY Delhi students are obligated to uphold the College’s Student Code of Conduct? Every student is given a SUNY Delhi Handbook & Planner each academic year. The Student Code of Conduct is printed in this publication and may also be viewed at www.delhi.edu/campus_life/judicial_affairs/pdfs/student-conduct-code.pdf.

What transportation options are available?  
A good number of students bring their own vehicles to campus and must pay an annual parking fee. A parking decal is issued. Students must park in the designated areas or risk receiving a parking violation.

The Bronco Bus runs to the Lower Campus hourly Mon.—Fri. until 5:00 pm, and can be caught at the flag pole in front of Bush Hall. Other means of transportation are limited. Taxi service is sporadic. Many students utilize the Pine Hill Trailways bus service to travel to and from home.
What type of extra-curricular activities are offered?
The College has a wide selection of events throughout the year sponsored by Student Activities and Residence Life. With over 60 clubs, recognized Greek Letter organizations, a year-round intramural program and top-notch entertainment, it is always easy for students to find something fulfilling to do outside the classroom. There are clubs and organizations for almost every interest and many clubs match fields of study to aid in students’ professional development. There are leadership opportunities as well including positions on an active student government.

Also, SUNY Delhi is one of the few campuses to have a fully dedicated community service center that matches student interests locally and nationally.

The College’s award-winning student activity and leadership programs boast over 70% participation. And, SUNY Delhi’s O’Connor Center for Community Engagement has been named to the US Presidential Honor Roll for the past three years, in recognition of over 10,000 hours of community service given by its students.

SUNY Delhi’s State-of-the-Art Fitness Center is joined by over 90% of the student body.

What should we know about Delhi’s Athletics program?
Success, character and tradition are cornerstones of the SUNY Delhi Broncos. Our athletic program offers over a dozen intercollegiate teams with nearly 300 student athletes. Our Athletic department prides itself on an education-first philosophy with outstanding facilities and award-winning coaches. Sports offered include: Cross Country, Track, Golf, Soccer, Tennis, Basketball, Volleyball, Lacrosse, Swimming and Diving.

Resnick Learning Center

The Resnick Learning Center is a one stop shop for academic support needs. Our center is viewed by other colleges as a model for other learning centers in New York State. Through the Resnick Learning Center, the college demonstrates its commitment to serving all students, regardless of their prior academic preparation.

The center’s friendly and knowledgeable staff can assist with transition to campus life and address many students’ concerns. The following services are offered: Services for Students with Disabilities, Educational Opportunity Program (EOP), Tutorial Services, Academic Advising, Non-matriculated Student Advisement and Registration, English Language Learner (ELL), Writing and Math Centers, and Career, Transfer, and Veterans Services.

SUNY Delhi is committed to providing students with opportunities to best achieve academic and social success. The learning center coordinates with other departments to offer a variety of programs and individual services to assist students in meeting course objectives, transitioning to a healthy social life, and to prepare for transfer and career selection. Students who struggle with the challenges of college life and those who wish to excel in this environment are all welcome.

Our Center is located conveniently on the second floor of Bush Hall to the left of the Resnick Café.

For additional information, please visit www.delhi.edu/academics/learning_center, email ric@delhi.edu, or stop by.

The Campus Store sells Pine Hill Trailways bus tickets and there is a bus stop right on campus near Sanford Hall as well as at the Country Store in downtown Delhi. For a complete schedule and pricing, call Trailways at 1-800-858-8555 or log on to www.trailwaysny.com

SUNY Delhi students enjoy nationally ranked Activities & Athletics with over 60 clubs & 20 Intercollegiate Sports

INvolvement equals success

Studies repeatedly show that students who are involved in campus life—through clubs, government, athletics, etc. are more likely to stay in school. Getting involved on campus is a positive way for your student to gain a sense of belonging. It is also a proven fact that involved students do better academically.

So encourage your student to get involved!
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<tr>
<th>Issue</th>
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<tbody>
<tr>
<td>Academics, ie: advisement, grades, course requirements, scheduling</td>
<td>Division Offices</td>
<td>Farnsworth Hall, 607-746-4410</td>
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<td>Applied Sciences &amp; Recreation</td>
<td>Sanford Hall, 607-746-4040</td>
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<td>Business &amp; Hospitality</td>
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<td>Liberal Arts &amp; Sciences</td>
<td>Evenden Tower, 607-746-4450</td>
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<td>Nursing &amp; Allied Health Department</td>
<td>Sanford Hall, 607-746-4490</td>
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<td>Technology Division</td>
<td>Electrical Tech Ctr., 607-746-4070</td>
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<td>Office of the Provost</td>
<td>Bush Hall, 607-746-4540</td>
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<td><a href="http://www.delhi.edu/academics/">www.delhi.edu/academics/</a></td>
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<td>Resnick Learning Center</td>
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<td>Counseling Services</td>
<td>Foreman Hall, 607-746-4690</td>
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<td>Athletic Department</td>
<td>Clark Field House, 607-746-4675</td>
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<td><a href="http://www.delhi.edu/athletics/">www.delhi.edu/athletics/</a></td>
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<td>Student Accounts</td>
<td>Bush Hall, 607-746-4625</td>
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<td><a href="http://www.delhi.edu/administration/student_accounts/">www.delhi.edu/administration/student_accounts/</a></td>
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<td>Campus Store</td>
<td>Farrell Student &amp; Community Center, 607-746-4760</td>
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<td>Health Services</td>
<td>Foreman Hall, 607-746-4690</td>
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<td>Residence Life Office</td>
<td>Catskill Hall, 607-746-4630</td>
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<td>Email: <a href="mailto:reslife@delhi.edu">reslife@delhi.edu</a></td>
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<td>Student Life &amp; Judicial Affairs</td>
<td>Bush Hall, 607-746-4440</td>
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<td><a href="http://www.delhi.edu/campus_life/">www.delhi.edu/campus_life/</a></td>
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<td>University Police</td>
<td>North Hall, 607-746-4700</td>
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<td>Student Activities</td>
<td>Farrell Student &amp; Community Center, 607-746-4655</td>
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<td>Evenden Tower, Rm II, 607-746-4239</td>
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<td>Community Service, Alternate Break trips</td>
<td>Farrell Student &amp; Community Center, 607-746-4781</td>
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