

# Delhi People

## Hands-On Help Desk

**Nuruddin Peters** and **Ruben Romero** are getting the hands-on experience they expect from their SUNY Delhi education. And they don't need to go any farther than the Delhi campus to get it.

Peters and Romero are students enrolled in Delhi's four-year degree Network Administration program who are serving their internship with the college's Computer Information Systems department.

The idea began with **Deb Underwood**, Technology Center Coordinator, who visited SUNY Oneonta's IT department. She discovered that Oneonta was allowing their students to work at the college's Help Desk. She thought, "Why not offer the same privilege to our students?" and discussed the idea with **Shawn Brislin**, Technology Support

Specialist. "We both thought Delhi should give its students the opportunity to earn credit doing what they've been taught to do while on campus," Underwood says.

So, in January of this year, two students were identified by Underwood who were ready to take on this new challenge. Peters and Romero had previously worked for Underwood in the computing lab in Sanford, so she knew they had the right skills and attitude to do the job. "They were at the point in their studies where they could rise to

the challenge," says Underwood, who is serving as their internship coordinator. "Plus, they did such an outstanding job at running the computing lab."

It has been an eye-opening experience to work with the faculty and staff for Peters and Romero. There are all types of users at different skill levels, which keeps the two

students on their toes. Every day is a new task and a new challenge.

"The experience has helped me decide that I want to work out in the field rather than sitting at a desk," says Romero. "I really enjoy being out on campus. I also learned that I like the college environment and plan to look into

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**Network Administration students Ruben Romero and Nuruddin Peters are Delhi's first Help Desk interns.**



## Q & A with... Floyd Vogt

### Occupation:

Associate Professor

**Birthplace:** Kingston, NY

### Education:

B. A. in Chemistry from  
SUNY Oneonta.

**What do you like most about your job?** Hearing phrases like “Ah ha, now I get it!”, “Why was this so hard before?” or “Thanks for being my teacher.”

### What do you consider to be Delhi’s hidden gem?

The people who do an outstanding job everyday and tend to go unnoticed.

**What is your greatest achievement?** Fathering and rearing our daughter.

**Who do you most admire?** Big picture people like Abraham Lincoln who can think outside the box.

**If you could change jobs with someone for a day, who would that be?** I would like to change with the one who could adjust human nature to be more interested in peace.

jobs that are similar to this.”

Peters, who will graduate in May and then pursue a master’s degree in computer science at Stony Brook, says he’s learned a few things about himself through the experience. “I still like networking, but I discovered that I also like to handle hardware and troubleshoot problems. The troubleshooting can be tedious, but now I enjoy certain aspects of it.”

Help Desk Coordinator **Kristy Fitch** supervises the students on a day-to-day basis as they fulfill work requests that come to the Help Desk. Fitch, who was one of the first graduates of Delhi’s four-year IT program, says that if she had been given the opportunity to serve an internship on the Delhi campus, she would have jumped at the chance.

“Certainly the surroundings and the people are familiar, and that’s what makes it nice for the students. They can ease in the working world through this internship.”

Underwood and Fitch say that CIS will continue to work with student interns. “It’s been a learning experience for the staff as well,” says Underwood. “We’ve learned how to make this experience more relevant for the students and will

continue to offer students other opportunities to work with the CIS department in the future.”

## Guess Who?

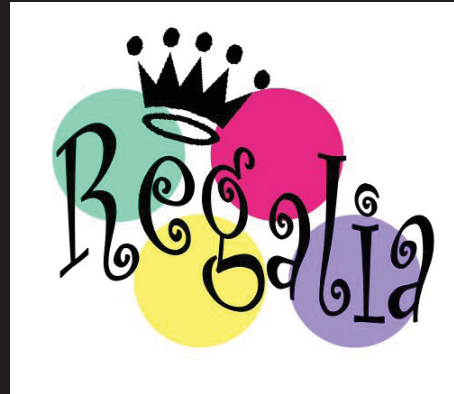
Help us with a special Employee Appreciation edition of *Delhi People*.

Send a photo of yourself, college days or younger, to be entered into a photo contest for the May 2007 issue. We will be asking readers to correctly identify faculty and staff members to win a prize. The first to correctly identify all the photos will win a gift certificate to the Campus Store that will be awarded at the Employee Appreciation Day recognition ceremony. Those who submit photos will also receive a special gift. Don’t forget to include a quote to be printed with the photo as a clue.

Send your photos and quotes by May 4 to **Kim MacLeod**, 143 Bush Hall, macleokm@delhi.edu. Print photos will be returned.

## \$10,000 and Counting

Regalia hit a significant milestone this month. The college's gently-used clothing store has raised over \$10,000 for the scholarship endowment since opening in August of 2003.



"We never dreamed the store would take off like it has," says **Barbara Kaplan**, Secretary II, one of Regalia's founding mothers. "Our original goal was only \$1,000, so reaching \$10,000 is well beyond what we imagined."

Kaplan says students are finally discovering Regalia and are participating by donating clothes, making purchases and volunteering. The sorority Zeta Delta Tau keeps the store open on Wednesday afternoons to make it easier for students to shop. Many student organizations also volunteer to keep Regalia open on Saturdays.

There are plans to celebrate the occasion with a reception on Wednesday, May 9, 1 p.m. at the store's location on the first floor of Farrell Hall. "We feel we should properly thank all the faculty and staff volunteers who have supported Regalia and have made it a success," says **Suzanne Puffer**, President's Secretary, who is also a founding mother. **Pam Peters**, Library Director, and **Bonnie Martin**, Director of Administrative Services, also founding mothers, will offer their thanks to the campus community at the reception.

## Kudos

Delhi students took top honors at the recent New York State Skills-USA Post-Secondary competition at SUNY Alfred on March 31. **Bryce Talbert**, an Electrical Construction and Controls major from Oneonta, won his second consecutive residential wiring title. **Chris Martin** of Marcy and **Mike Naccarato** of Kingston, freshmen in the Electrical Construction program, placed second and third respectively in the residential wiring category. **Matthew Mohlenhoff** of Huntington placed second in the carpentry contest, **Gabriel Nemeth** of Lagrangeville placed third in the automotive technology contest, and **Dale LeBar** of Westtown placed third in the CADD contest. Talbert will be returning to Kansas City in June for the national competition where he earned a sixth place finish in residential wiring last year.

Congratulations to the SUNY Delhi culinary students who competed at the professional level in the American Culinary Federation's Greater New York Challenge held in New York City on March 31. **Chris Lent** of Seneca Falls and **Brianne Slocum** of Taberg won contemporary silver med-

als; **Michael Stamets** of Otego, **Tami Eicholz** of Rockville Centre, and **Felicia Griswold** of Oneonta were awarded contemporary bronze medals, and **Sarah Thurgood** of Bovina Center was honored with a contemporary certificate.

Assistant Professor **Terry Hamblin** has been selected by the New York Council for the Humanities for its "Speaker in the Humanities" program. As a participant in this program, he will deliver lectures and presentations to people across New York State. Dr. Hamblin's lectures will focus on two topics: "You Say You Want a Revolution?: John Lennon, The Beatles, and the Music and Politics of the 1960's and 1970's"; and "Selling America: The 'Voice of America' and United States Radio Propaganda in Western Europe during the early Cold War, 1945-1954."

Assistant Professor **Eric Robert** was nominated by President Vancko and selected by SUNY to participate in the Summer Leadership Workshop to be held at the White Eagle Conference Center near Morrisville. This workshop is intended to help cultivate future campus leaders.

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## Book Challenge



The Campus Store recognized the Applied Sciences and Recreation Division as the first academic division to place all of its textbook orders for the fall semester.

“It was a challenge we made to all the academic divisions,” says **Renee Maxwell**, Text Buyer and Campus Store Supervisor. “We encouraged faculty to make their orders early to enable us to have more used books available for students in the fall.”

The key to the Division’s book order success was **Judy Lindsay**, Secretary II, who kept everyone on task. For her efforts, she received a gift certificate for a massage. Faculty received a free lunch at MacDonald Hall and a book of their choice. The presentation of the prizes was made at a Campus Store reception on April 4. In attendance were (left to right) Renee Maxwell, Assistant Professor **Kathleen Ogborn**, Judy Lindsay, Associate Professor **Alan Franks**, Instructor **Kathleen Gillooley**, Assistant Professor **Amy Baeza**, PGM Director **Tom Pillion**, Assistant Professor **Birgitta Brophy**, Professor **Charles Tarrants**, Assistant Professor **Cindy Elston**, and Assistant Professor **Mark Slavens**.

University Police Officer **Kenneth Hammond** was honored at the 2007 Delaware County Stop DWI awards breakfast for leading the department in DWI arrests for the 2006 calendar year.

The men’s lacrosse team made the NJCAA Top Ten poll for the week ending April 2, 2007.

Students participating in this year’s Dance Marathon raised over \$1,700 for the new children’s hospital being built at University Hospital in Syracuse.

Professional Development grants awarded this month include \$220 to Associate Professor **Dave Hultenius** to attend “Design Steel Your Way with the AISC Specification Manual” seminar, and \$200 to Senior EOP Counselor **Jeff Stedman** to participate in the Tri-State First Leadership Institute in Tarrytown.

## Out and About

SUNY Delhi faculty, staff and students traveled to Slidell, LA for the college’s sixth annual Alternative Winter Break. **Martha E. Vink**, O’Connor Center Coordinator, Instructor **Pete Campbell**, and five students worked with Habitat for Humanity during

break week. In addition to building homes, they toured the Gulf Coast and the Lower Ninth Ward of New Orleans to gain a better understanding of the importance of their work. The group was sponsored by the Delhi College Interfaith Council and supported by the O’Connor Center for Community Service.

Provost **Dennis Callas**, Assistant Professor **David Brower**, Library Director **Pam Peters**, Financial Aid Director **Nancy Hughes**, Enrollment Services Dean **Craig Wesley**, Associate Professor **Bill Raynor**, Professor **Barbara Sturdevant**, and Assistant Professor **Bill Williams** traveled to Schenectady County Community College for an extensive review of the proposed B.B.A. in Business and Technology Management Delhi will implement on that campus.

Online Learning Coordinator **Clark Shah-Nelson** made the online presentation “How Video Podcasting Changed My Teaching Life: We’re Getting There!” for the 2007 New Media Consortium conference. The NMC hosts conferences completely online for colleges, universities, museums, corporations, and other learning-focused organizations.

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**Michele DeFreece**, Resnick Learning Center Director, and **Lou Shields**, Career Services Director, presented “Getting on Board with Tinto’s Five Conditions for Student Retention” at the New York State Learning Center Association’s annual conference, held in Canandaigua. Both received Professional Development Grants from the Dean’s Council in support of their trip.

Library Director **Pam Peters** and Assistant Professor **Terry Hamblin** traveled to Ithaca to attend the workshop “Copyright Law and the Digital Library: Trends, Fair Use and New Possibilities,” which was presented by **Kenneth D. Crews**, Director of the Indiana University Copyright Management Center.

**Barbara Jones**, Vice President for Student Life, **Joel Smith**, Director of College Advancement, and students **Gabrielle Dello**, **James Gunipero**, **Megan McVinney** and **Sarah Thurgood** attended SUNY Day in Albany to urge legislators to support budget priorities for the college.

**Dominic Morales**, Dean of Applied Sciences and Recreation, and Assistant Professor **Mark Slavens** spoke at the Southeast

Green Industry conference in Suffern. Dean Morales presented on proper turf selection for athletic fields and Slavens presented on proper calibration techniques for turf sprayers.

University Police Officer **Ladd Dawson** and Complex Coordinator **Sean Babcock** represented SUNY Delhi in Albany at the statewide meeting for campus personal safety committees.

**Mary Wake**, Senior Counselor and Interim Judicial Coordinator, attended the New York State College Alcohol and Other Drug Prevention Conference in Albany.

Resident Director **Lisa Tufariello**, and EOP Counselor **Louis Reyes** chaperoned 15 members of the Latin American Student Organization (LASO) when they attended the National Collegiate Conference at SUNY Albany.

Assistant Professor **Birgitta Brophy**, Professor **Charles Tarrants**, and Assistant Professor **Steve Tait** showcased SUNY Delhi’s Applied Sciences and Recreation programs at the Central New York Blooms Garden and Landscape Show in Syracuse.

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## Leaders in the Making



The Center for Business and Community Services celebrated the graduates of the first Leadership Institute of Delaware County on March 14. Graduates met once a month to complete a year-long curriculum, presented at various locations throughout Delaware County. The curriculum was designed to strengthen critical thinking skills, reveal key issues that impact the local community, and encourage civic entrepreneurship.

From left to right: **Suzanne Soden** of Hanford Mills Museum, **Rosalie Higgins**, retired SUNY Delhi Dean of Hospitality and Business who designed and facilitated the program, SUNY Delhi Community Services Director **Glenda Roberts**, **Brian Hutzley**, SUNY Delhi Vice President of Business and Finance who presented the certificates, **Lisa Favret** of Sidney Federal Credit Union, SUNY Delhi Grants Coordinator **Tanja deMauro**, **Jillienne LaFever** of LaFever Insurance, and **Caroljean Finch** of NBT Bank. Also graduating from the program were **Pam Hildebrandt** of Cornell Cooperative Extension and **Sharon Cutting** of Wilber National Bank.

**Martha Vink**, O'Connor Center Coordinator, attended a Campus Compact "roundtable" gathering in New York City. The visit gave her the opportunity to explore SUNY Delhi's effectiveness and strategies with other professionals in the community service field.

Counselor **Cathy Harris** and Counseling Services Director **Lori Osterhoudt** attended the New York State Chapter annual conference of the National Association of Social Workers in Albany.

Staff Associate **Lorraine Keck-eisen** represented SUNY Delhi's Business and Community Services Office at the Tri-Town Business Showcase in Sidney.

Assistant Professor **Birgitta Brophy** attended one of the American Gardening Series lectures at the New York Botanical Garden in the Bronx.

**Lori Osterhoudt**, Counseling Services Director, co-facilitated an income-producing workshop, "Preventing Bullying and Sexual Harassment in the Workplace," for the Delaware County Department of Social Services.

Eight students from the Golf and Plant Sciences programs attended the Golf Industry Show in Ana-

heim, CA. They were accompanied by their club advisors, Assistant Professor **Mark Slavens** and Instructor **Kathy Gillooley**.

## Promotions

**Bruce Thompson** has been promoted from Plant Utilities Assistant to Engineer I.

**Robert Nicholson** has been promoted from Plant Utilities Engineer I to Engineer II.

## New Faces

**Julie Ianello** is a new Instructional Support Technician for Resnick Library. She is managing the library's web site and other digital resources, serving as collection liaison to the Liberal Arts and Sciences Division. She holds a B.A. in Art History from Binghamton University and is currently pursuing a master's degree in Library Science at Syracuse University.

**Matt Sanford** has been hired by Business and Community Services as a CSEA Training Coordinator. He recently served as Registrar at Hartwick College and holds a B.A. in English from Binghamton University. Sanford is currently pursuing an M.A. from Stony Brook University.

**Barbara Hein** has been hired as interim Grants Writer. She holds a B.A. in Psychology from Rutgers University and an Ed.M. in College Counseling and Student Personnel Administration from SUNY Buffalo.

**Cheryl Deitzman** is a new Keyboard Specialist I for Enrollment Services. She received her A.A. in Liberal Arts from SUNY Delhi.

**Michael Hall** is the new Plant Utilities Helper. He holds an A.O.S. in Agricultural Engineering from SUNY Cobleskill.

**Morgan McKee** joins Facilities as a Capital Construction Staff Assistant. He recently worked for the Delaware County Highway Department and holds an A.A.S. in Construction Technology from SUNY Delhi.

## New Assignments

**Denise Holcomb** has joined the library team as the new Evening and Weekend Manager. She previously worked as a cashier for the Campus Store.

## In Print

Associate Professor **Kirby Olson** read from his novel, *Temping*, at the Estonia House in New York City in April. He will also read

from his book this summer in Washington, D.C. at the Georgetown Barnes and Noble. His review of a book about the 1960's novelist Richard Brautigan, will appear in the *American Book Review* this month.

## Births



Congratulations to Online Learning Coordinator **Clark Shah-Nelson** and his wife **Seema** on the birth of their baby boy, **Rishi** (above).

Congratulations to Grants Coordinator **Tanja deMauro** and husband **Joe** on the birth of their son, **Seamus**.

## Retiring

**Gail Quick**, Director of the college's Child Care Center, retired in March with 16 years of service.

**Janet Bodisco Massink**, Nurse I, will be retiring in July after 20 years at SUNY Delhi.

It's All Academic



The Learning Center held its first Academic Awards Ceremony on April 4 in the Resnick Library Café. The event recognized the individuals who contributed their time and energy in helping the Center carry out its mission. Volunteer faculty and staff tutors who were in attendance included (top row): Assistant Professor **Amy Baeza**; Associate Profes-

sor **Linnea Burwood**; Assistant Professor **Terry Hamblin**; Assistant Director of Residence Life **Ursula Herz**; Veterinary Science Department Chair **Dawn Dutka**; Assistant Professor **Bill Thompson**; and Instructor **Mark Hilson Schneider**. In addition, Delhi staff who have contributed to the Center's success were also honored. They included (second row): **Roxann Smith**, Cleaner; **Ruth Hughes**, Calculations Clerk II; **Sharon McKee**, Janitor; **Barbara Geywits**, Library Clerk II; **Pam Peters**, Library Director; (third row) Provost **Dennis Callas**; and **Barbara Jones**, Vice President for Student Life. Also recognized were: **Karen Teitelbaum**, Instructional Support Technician; **Keith Brown**, Adjunct Instructor; **Jennifer Altre**, Assistant Professor; **Joyce Sen**, Assistant Librarian; **JoAnn Kaufman**, Administrative Aide; **Linda Kurz**, Professor; and **Jackie Howard**, Veterinary Science Distance Learning Coordinator.