

College Association at Delhi, Inc. College Council Report, December 2019 Dr. Tomás A. Aguirre, Vice President for Student Life & Chief Diversity Officer

Investing in Facilities

Bluestone successfully opened its doors in October and employs fourteen students in front and back of the house operations. CADI runs the operation on Friday and Saturday evenings; the School of Hospitality (SoHo) runs the operation on Tuesday and Thursday for lunch, and Thursday for dinner. Sunday Brunch is a combined effort between CADI and SoHo. A ribbon cutting is being planned for Bluestone to officially welcome it to the Delhi community. Collaborating with the Greater Delhi Area Chamber of Commerce for a photo opportunity to help spread the word that the restaurant is open to the public.

CADI is in the process of contracting with FoodFeasible LLC who offer a wide range of food and nutrition navigation tools to help students and faculty with general health, wellness, and sports nutrition. The registered dietitian would be available for individual consultation and will organize and execute wellness activities, group presentations, wellness challenges, and dining hall activities and tours.

Investing in People

Farrell Frenzy offers six days of extended hours and offerings in the Commons and Treat Street. These new options have fulfilled the student population's desire for late-night food service.

A Banana Split party will be offered to anyone in the campus community who took the National Association of College & University Food Services (NACUFS) survey in November. This survey allows students, faculty, and staff to rate campus dining venues.

Human Resources

Several managers and staff attended a free training offered by the State Liquor Authority and the Empire State Restaurant & Tavern Association on the ABC's of the Alcoholic Beverage Control Law.

Executive Chef Bill Claypool and Christina Viafore, Director of Human Resources & Marketing, attended a free workshop that introduced sustainable business practices and ways to assess current adoption and to integrate sustainability into business plans and day-to-day operations.

Megan Munson has returned and will be the CADI Catering & Pub Manager at Bluestone. Hannah Hauser will continue coordinating the catering needs on campus as the Catering and MacDonald Dining Center Manager.

Ralph Perez-Rogers attended the National Association of College Auxiliary Services (NACAS) annual conference learning about the introduction of robotics to food service operations and the continued desire by students for portability and customization of the various meal plan options.

A CADI celebration is being planned for Monday, December 16, to celebrate our accomplishments over the semester and to thank the staff for their efforts to provide high quality services to customers.

A day of training to include fire safety and emergency preparedness is being designed for the union staff in January.

A new health insurance plan is being investigated and upon union approval will save employees and CADI money with minimal changes in coverage.

Telling Our Story

Christina Viafore and Nick Bonventre, Assistant MacDonald Dining Hall Manager, will develop a breakout session for the SUNY Auxiliary Services Association (SASA) conference in January. The session will explain how CADI and SUNY Delhi are working together to develop their student employees by teaching them the essential and transferable skills needed in the workforce.

Student Potential

A mandatory student orientation class was developed to ensure that all student employees understand the importance that working for CADI has in building transferable skills they can use throughout their careers. Going forward, weekly session will be held for new student hires.

CADI currently employs approximately 120 students and plans are to bring them back early in January before the start of the spring semester to provide additional training tools needed to strengthen their skills sets, be successful in the workplace and foster greater engagement in the campus community. This training will include customer service, food safety, allergen, and safety. We will also celebrate our successes with student employees at this time.

Ben Falcheck, CADI Meal Plan Administer/Accountant, presented on financial literacy to a freshmen seminar class and students at MOSIAC.

Enrollment

For the first time, information about campus jobs was distributed at the Student Services Resource Fair at Discover Delhi Day. Christina Viafore and Chelsae Gadway, Student HR Assistant, spoke with families and prospective students about the job opportunities available at SUNY Delhi and CADI. Families and students were pleased to learn about these opportunities for growth on campus.

Academic Programs

In collaboration with the School of Hospitality, a new Brunch course will be offered at Bluestone for the spring semester. Each weekend, students in the course will prepare, serve and manage this new brunch menu while enhancing their skill sets.

Modes of Delivery