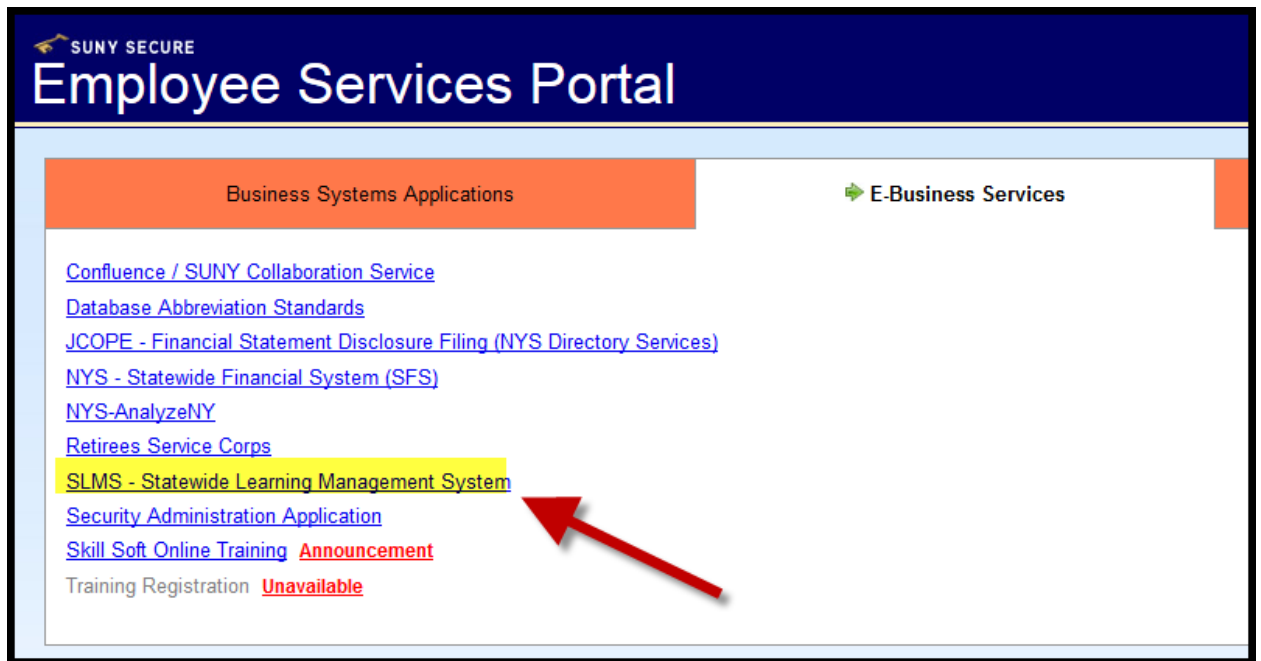




The State University
of New York

How to Log into the SLMS - Statewide Learning Management System from the SUNY Portal

1. Go to the website: www.system.suny.edu
2. Under Employee Resources choose SUNY Portal
3. Select your campus (ex: "Albany")
4. Enter your Campus UserID and password. These are the same as what you would use to login to your campus (ex: MyUALbany.)
5. Click on the login button
6. Click on "E-Business Services" tab.
7. Click on the "SLMS – Statewide Learning Management System" link.



- ➔ To log into the **NY.gov** portal select the “Click here for NY.gov ID Portal” button, see below; or



- ➔ If you **have not** completed the SUNY U-Wide Secure Federation attribute requirements, the following screen will appear. Complete all required information and click “**Submit Answers**” button. If you need assistance finding your SUNY ID, contact your local campus Human Resource Department.

A screenshot of the "SUNY SECURE" Security Questions page. The page has a light blue header with the "SUNY SECURE" logo on the left and a puzzle piece icon on the right. Below the header, there is a "Home" link. On the left side, there is a navigation menu with links for "Workflow", "Finance", "Human Resources", and "HR Home". The main content area is titled "Security Questions" and contains the following text: "In order to ensure your identity matches your information before being allowed to access personal data, we require that the following questions be answered:". Below this, there is a line of text: "Please contact your Human Resources office with any questions regarding the information required below." followed by five input fields for "First Name", "Last Name", "SUNY ID(not your SSN, ID provided by HR)", "Date of Birth (in MM/DD/YYYY format)", and "User Name". Below the input fields, there is a checkbox and the text "I certify that the above is my correct personal identification information". At the bottom of the form, there is a "Submit Answers" button. The footer of the page contains the SUNY logo, the text "The State University of New York", and copyright information: "Copyright © 2015 The State University of New York. All rights reserved. Contact Us - WEB ACCESSIBILITY - Privacy Policy".

- ➔ If you see the below image after clicking the “SLMS – Statewide Learning Management System” an error has occurred.

My NY.gov Online Services

Please login after reading the Acceptable Use Policy below

NY.gov ID

Username:

Password:

Sign In

[Forgot your Username or Password?](#)
[NY.gov ID - Terms of Service](#)

[Agency Assistance & Contact Information](#)

ACCEPTABLE USE POLICY FOR USERS OF NY.gov

This application uses the New York State (hereinafter State) Central Directory Service of the NYNet for authentication and authorization. In addition to any obligations arising under acceptable use policies or terms of service implemented by NYNet Participating Organizations, logging into this application indicates your agreement to abide by the following:

1. You shall use this application only for purposes directly related to the conduct of official business with the State or its agencies and the application shall not be used for nonpublic purposes including, but not limited to, the pursuit of personal activities, the mass distribution of unsolicited messages ("spamming"), and the promotion of commercial ventures or religious or political causes.
2. You are responsible for securing and safeguarding your user name ID and password used to access this application.
3. You shall be responsible for any activity attributable to the use of your account whether by you or any other person.
4. You shall not engage in activities that may cause interference with or disruption to any network, information service, equipment or user thereof.
5. You shall comply with all applicable confidentiality and security requirements as set forth in any applicable acceptable use policies or terms of service implemented through this application directly or by NYNet Participating Organizations, and shall not use information on other users or attempt to obtain access to, copy, or modify other user's files without express permission.
6. You shall not violate the rights of any person or entity protected by copyright, trade secret, patent, or other similar laws or regulations.
7. You shall not use this application for any fraudulent or illegal purpose, including, but not limited to, the transmission of obscene or harassing materials.
8. You must report any abuse or misuse of this application to ITS and you shall cooperate fully in any investigation into any such abuse or misuse, and
9. You understand and agree that the State reserves the right to revise, amend, or modify this Acceptable Use Policy or other related policies and agreements at any time in any manner. Notice of any revisions, amendments, or modifications will be posted on this and other sites.



NOTE: If you see the NY.gov ID login page for any reason, **DO NOT** attempt to log in. The credentials NY.gov is looking for are different from the Campus User ID and password. Attempting to log in at the NY.gov ID page with your usual credentials will fail. Multiple failures will cause your account to be locked. Sometimes, refreshing or re-accessing a page on the NY State side leads to another SUNY login page that drops you off at this NY.gov ID login page.

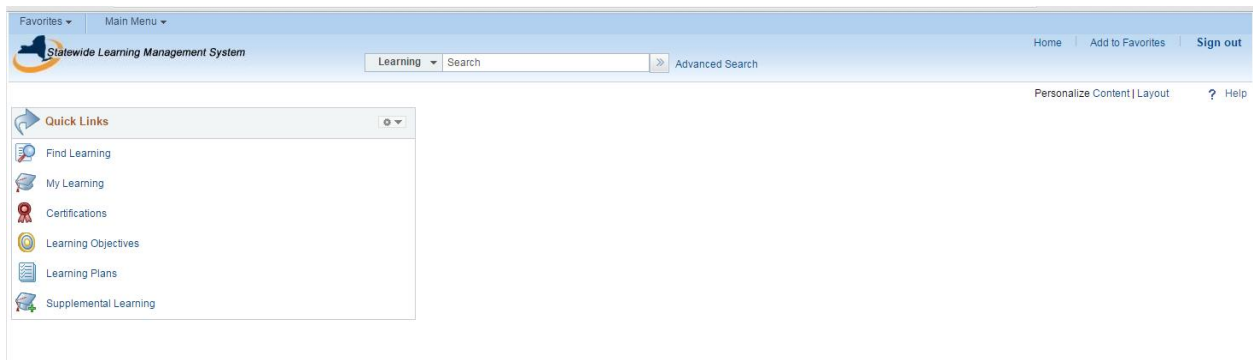
If you arrive at this login page, close your browser entirely and begin again at Step 1.

Once you have reached the NY.gov Online Services page, you have left SUNY services.

8. To access SLMS, click on the Statewide Learning Management Button.



9. The SLMS webpage opens, any certifications, courses, or learning plans you have available can be found using the “Quick Links” to the left of the screen



Support Contacts

SUNY ID and SUNY Portal

If you do not know your SUNY ID, please first contact your local campus HR department, they will provide you the correct SUNY ID number.

If you have reached out to your campus HR department and the SUNY ID is still reporting as incorrect, or you are having other issues with the security questions on the SUNY portal please contact:

SUNY Customer Services – 518-320-1800 – Customer.Services@suny.edu

If possible when e-mailing please provide a screenshot of the error you have encountered and the name of the campus you are affiliated with.

SLMS Application Issues

If you have reached the SLMS application (anything with a blue banner across the top of the browser that says Statewide Learning Management System on the left) and are having issues please contact the SLMS helpdesk:

SLMS Helpdesk – 518-473-8087 (M-F 7:30 am – 5:00 pm) – SLMSHelpdesk@goer.ny.gov