



Academic Programs and Services
College Council Report
September 2011
Dr. John Nader, Provost

Engaging Students for Success:

- EOP Transition Program hosted 70 new EOP students for a three-day transition experience. Academic workshops, social programming and faculty/staff panels were all part of this year's program.
- Summer Transition Program for Students with Disabilities, a five-hour program to help students with disabilities and their families prepare for college was held four times over the summer. A total of 60 students plus family members attended. Everyone had an opportunity to see and use Bronco Web, student email, premier assistive technology, and meet with health and counseling services and ask questions.
- Three new (but temporary) group study spaces are being piloted on the 3rd floor in an effort to provide quiet study alternatives to the noise and heavy traffic on the main floor in the Information Commons.
- Amanda Mitchell and Dunstan McNutt presented at the SUNY Librarians Association Conference in June: "Step Away from the Podium: Bringing Active Learning Techniques into the Library Classroom."
- Two seniors, Kevin Anderson and Tim Williams, incoming freshman, Kevin Rajk, and alumnus James Hayes worked the U.S. Open at the Congressional Golf Club in Bethesda, MD.
- The Veterinary Science Technology program held its Annual Large Animal Summer Course "Cow Camp" during May/June. This year a total of 80 students attended both two-week sessions. Participating colleges were Bergen Community College, Mercy College and Ulster County Community College.

Achieving Academic Excellence:

- Sharon Ruetenik, Coordinator of the Writing Center/ELL, received a scholarship and was selected to participate in the Wesleyan Writers Conference which was held June 15-21 in Middletown, CT. She was also a featured reader at this year's Art and Soul of the Catskills Festival in Delhi.
- Dr. Jack Tessier gave two presentations at the Northeast Natural History Conference in Albany.
- Dr. Kathryn DeZur was selected as a board member of the International Sidney Society for a term of three years.
- Dr. Terry Hamblin delivered a presentation "*You Say You Want A Revolution: John Lennon, The Beatles, and the Political Culture of the 1960s*" to the Andes Roundtable on August 3.

- Dr. Kirby Olson's article, *Marianne Moore's "Camperdown Elm," and the Revival of Brooklyn's Prospect Park* was published this summer. Dr. Olson also had poems published in *Potomac Review*, *Blast Furnace*, and *Poetry East*.
- Dr. Peter Daempfle was appointed as science content specialist on the Michigan State University/NSF Grant (2011) "PROM/SE: Promoting Rigorous Outcomes in Mathematics and Science Education." The work was completed this summer.
- Dr. Daempfle's new textbook, *Science & Society: Scientific Thought and Education for the 21st Century* was recently published by Pearson.
- A new Campus Wide Repository was established and over 60 documents have been uploaded from various divisions. The repository is open to all faculty and staff and provides a central clearinghouse for campus assessment and planning documents (annual reports, surveys, program reviews, etc.). Thanks to Denise Holcomb and Dunstan McNutt for creating the repository.
- Stephen Tucker attended the 2011 Advanced Hybrid/Alternative Fuel Institute from August 1-5 at Sinclair Community College in Dayton, OH. The institute was sponsored by the National Science Foundation with the objective of providing hands-on learning experiences to assist in facilitating the development and improvement of hybrid and alternative fuels curriculum and instruction.
- Birgitta Brophy was requested, for a third time, to judge at the Sullivan Renaissance beautification competition. This is a four day event that provides winning communities with cash rewards to recognize their efforts in enhancing their project areas.
- Dr. Ben McGraw was invited to give a presentation: "Get the Pest of the Field: Insect Control for Sports Turf," at the Winning Fields Conference in Troy and at the Vermont Golf Course Superintendents Association Educational meeting at the Neshobe Golf Club, Brandon, VT.
- Dr. McGraw also secured several grants and recently published two articles.
- The Construction Management program received a commendation from its accrediting agency for enhancements to its assessment plan.

Sustaining Educational Innovation:

- Courses in Delhi's Culinary BBA Program will be delivered at Suffolk County Community College.

Building Strategic Partnerships:

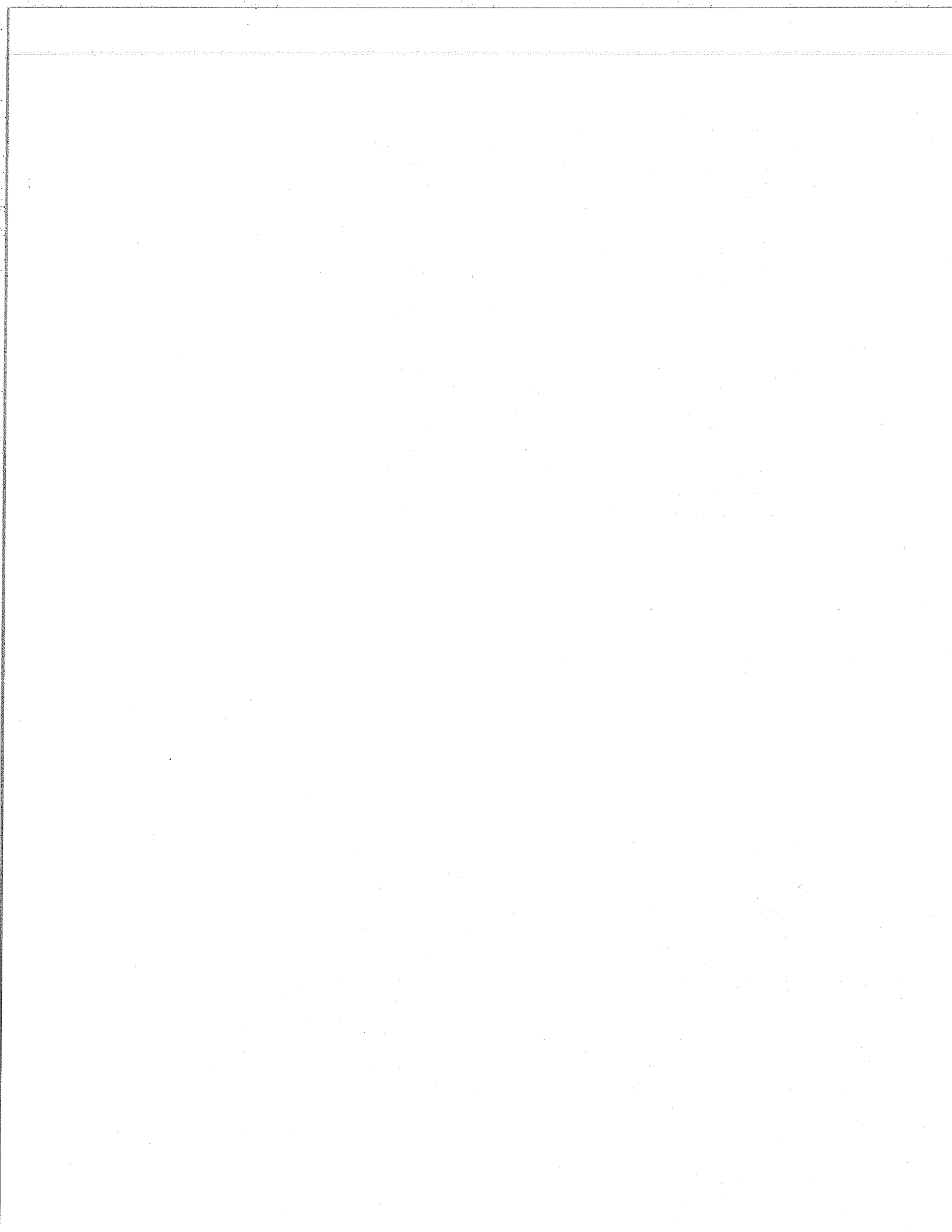
- Library staff continue to work on the College Archives inventory in support of the Centennial Planning Committee. Several hundred photographs have been inventoried and placed in protective archive boxes. A large format scanner was purchased and will be used to digitize photographs, student newspapers and other publications that document the college's history. Enthusiastic alumni visited the Archives during Reunion Weekend in June and helped identify many people, places and events in the photographs, in addition to sharing stories and providing other descriptive data for the project.
- The Veterinary Science Technology program hosted the Northeast AVTE meeting at the college on June 3. This meeting was in conjunction with the 50th Anniversary celebration of the Veterinary Science Technology program (the first in the nation). Over 150 alumni and past faculty attended the celebration, including Dr. Walter Collins, former Delhi faculty and the "Father of the Vet Tech Profession."

Promoting Environmental Stewardship

- The Electrical program secured a grant through NYSERDA for the sum of \$172,000 to install a photovoltaic system. The project will provide experiences for students in the Electrical programs. The installation consists of 100 solar modules which will provide more than 22 kilowatts of energy per hour. The project is aligned with the Interstate Renewable Energy Council as part of an accredited photovoltaic curriculum which is offered to all students at Delhi.
- In August, a five-day Photovoltaic workshop, presented by Robert Morris was offered through the Office of Business and Community Services.
- Dominic Morales has been asked to be a member the Delaware County Energy Action Committee.

Accomplishing Service Excellence and Operational Efficiencies

- Linda Weinberg has been elected to serve on the executive board of the SUNY sector of the New York State Disability Service Council.
- The Resnick Library triennial program review is underway; a draft report is being reviewed by staff with an external site visit to be scheduled this fall.
- The implementation of GoPrint, the new student printing management system, is set to be up and running in the Commons for the fall semester. The software will track student printing and charge for any prints beyond the allocation included in their student fee.

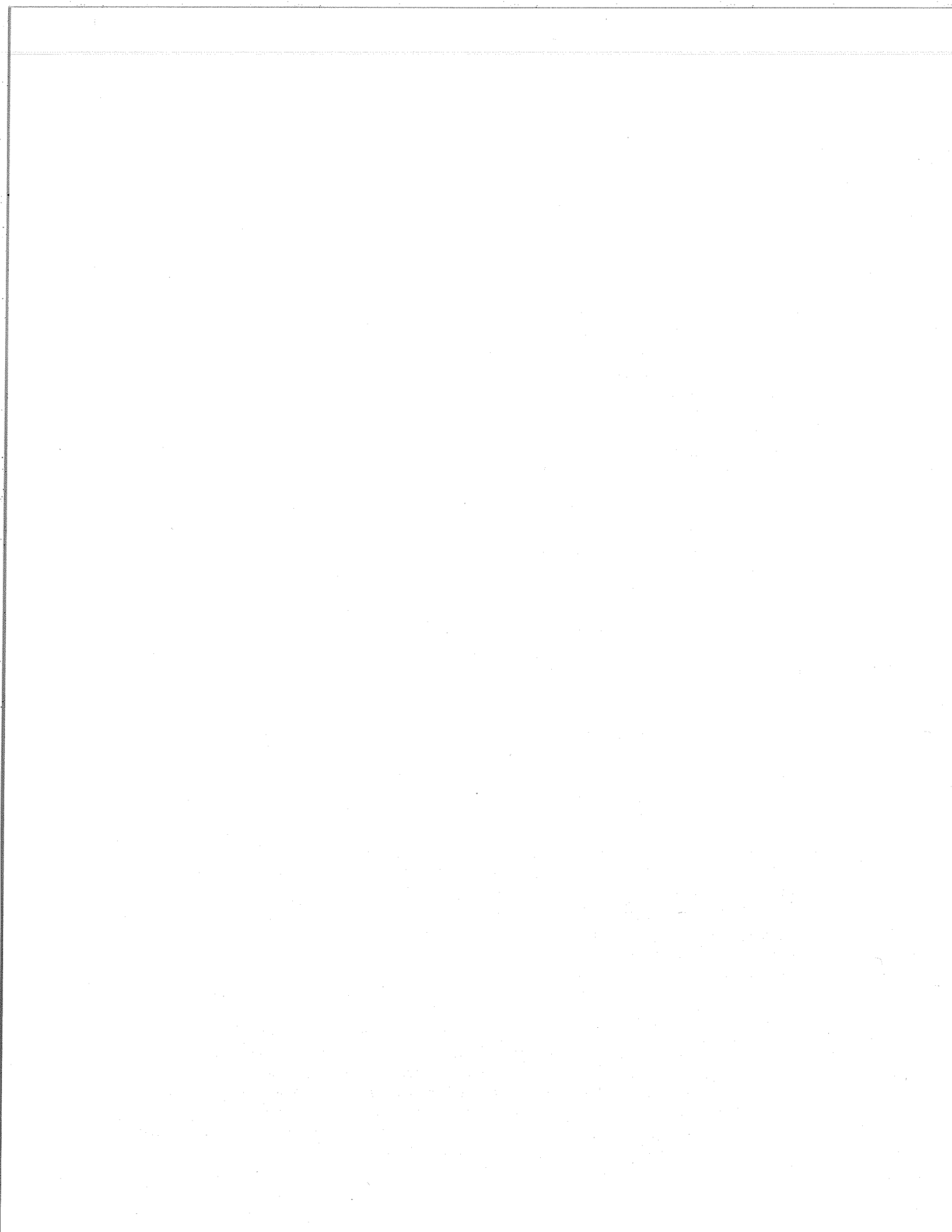




Business and Finance
College Council Report
September 2011
Carol Bishop, Interim Chief Financial Officer

Accomplishing Service Excellence and Operating Efficiencies

- In July, the Vice President for Business & Finance, Brian Hutzley, was appointed as SUNY's Interim Vice Chancellor for Financial Services and Chief Financial Officer. In his absence, his responsibilities have been divided among current Delhi staff: Carol Bishop, Director of Business Affairs was appointed as Delhi's Interim Chief Financial Officer; management of CADI was given to Barbara Jones, Vice President for Student Life; CIO Jonathan Brennan will be reporting to Bonnie Martin, Director of Administrative Services; and responsibility for the Office of Business & Community Services was taken on by Joel Smith, Director of College Advancement.
- As part of Governor Cuomo's NY SUNY 2020 legislation, a five-year incremental tuition increase was approved, raising the NYS resident undergraduate rate \$300 per year. For the current 2011-12 academic year, this equates to approximately \$800,000 in additional tuition revenue for SUNY Delhi. Unfortunately, because the increase raises tuition to a rate above what our neediest students would receive if full TAP (Tuition Assistance Program) eligible, Delhi must use a portion of the proceeds to support the TAP "gap" shortfall for these students - ~\$200,000.
- The 2011-12 campus financial plan was submitted and approved. Delhi sustained an additional net reduction in state support of \$860,400 for the current fiscal year. Cumulative reductions in state support since 2008-09 total ~\$3.5M.
- In accordance with SUNY Policy, Delhi requested a combined total of \$45 in student mandatory broad-based fee increases for the 2011-12 academic year; SUNY only approved a combined total of \$25.
- In May 2011, SUNY adopted a cash reserve policy establishing consistent guidelines for calculating campus unrestricted operating reserves and types of accounts that are appropriate to consider as restricted. Cash balances for general IFR, SUTRA and stabilization operating funds are included. The policy classifies reserves into one of three categories: low, excessive or within range. As of June 30, 2011, Delhi's unrestricted operating cash reserves equaled 21.8% of annual disbursements which is considered "within range" by SUNY.
- All fiscal year-end June 30, 2011 Uniform Revenue Accounting System and Campus Financial Reporting Package submissions were completed, accepted and approved by SUNY. In addition, Delhi exceeded the 2010-11 financial plan revenue target by ~\$1.8M resulting primarily from overflow enrollment in excess of the state funding level of 2300 FTE.
- Delhi's College Accountant, who is primarily responsible for the College's revenue accounting and reporting, managing campus cash and Internal Control compliance, resigned in August. A search to fill the vacant position is underway.
- Completed purchasing contracts and agreements include:
 - Five-year contract for physician services for the student health center – rates increased only slightly over prior contract
 - Three-year service contract to provide janitorial cleaning products and dispensing system – benefits include reduction in product waste and increased measurement accuracy; no longer need to manage inventory; provide a safer working environment
 - In conjunction with four other SUNY Colleges of Technology, a one-year renewal for Autodesk software license, an integral component of Delhi's CADD program
 - The e-commerce student financial services contract was converted to the SUNY-wide contract umbrella providing better pricing for Delhi





Student Life
College Council Report
September 2011
Barbara Jones, Vice President of Student Life

Engaging Students for Success

- New Student Orientation was held August 26-28 and was attended by 1,046 freshmen and transfers. The “Go Green” theme kicks off a series of events for the year which will focus on college spirit and environmental stewardship. Improvements to this year’s program included a panel on how to “go green”, stream-lined academic sessions, and improved alcohol and sexual assault prevention sessions. Staff showed considerable creativity and flexibility in pulling off a “hurricane party” instead of the planned picnic on Sunday.
- An in-depth Sexual Assault Prevention Program was implemented during Orientation weekend. The program included a realistic and powerful video that depicted the risks associated with alcohol abuse. An in-depth debriefing session was held afterwards led by many individuals from the Student Life Division.
- Orientation Leader (OL) training increased its focus on leadership development this year with the addition of workshops on the Myers-Briggs Type Indicator and leadership style, and communication skills. Staff also facilitated RA training sessions in August including a new workshop on values clarification and crisis response.
- Fall athletic programs are off to a good start with 90 students participating (48 men and 42 women). Tryouts were held for Men’s Soccer and Men’s Golf to reduce the teams to a manageable size. The department has hosted six home events in women’s tennis and soccer and a four team men’s soccer classic. Later in the semester, we will host cross country and swimming events, two volleyball tournaments including the Conference championship, and the Regional Women’s tennis championship for the third consecutive year.
- A successful off-campus student meeting was held where students learned about the relationship between University Police and local law enforcement, fire safety, tenant rights, information about the Student Code of Conduct and the consequences for personal misconduct not on college property.
- The O’Connor Center for Community Engagement has planned a diverse schedule of volunteer activities this fall, helping community partners in the public schools, area nursing homes, soup kitchens, performing arts centers, animal shelters, hospitals, and the local ARC. These encounters build confidence, experience and compassion by engaging students in activities that strengthen and expand lessons learned in the classroom.
- The Resident Assistant staff participated in a comprehensive training program in preparation for the start of the academic year. Program highlights included: Ropes Course, Fire Safety Training, including a burn room demonstration, and role play training called “Behind Closed Doors.” RA’s also learned about new federal Clery requirements, and changes in protocols when responding to alcohol and drug violations.
- The Office of Student Activities has planned a diverse program for the fall semester which includes multi-cultural, educational, adjustment, and recreational themes with the goal of engaging students outside of the classroom in order to support their overall success in college. The annual Student Activity Fair has been scheduled to take place during the first Common Hour in order to make this program available to students, faculty, and staff who are unable to attend when it is held at night. The department plans to launch a coordinated publicity campaign in order to increase the number of students who submit Co-Curricular Transcripts by 20%.

Achieving Academic Excellence

- During the June Student Life Council meeting, and the August Division meeting, the VPSL Barbara Jones reviewed recent research and strongly encouraged more focus across all departments on promoting academic success throughout all division programs and interactions.
- Ten Student Life staff members are teaching Freshman Seminar sections this semester, and supporting students' academic success by teaching this ongoing orientation course.
- Enhancing academic excellence is a key goal for the athletic department. Last year, the overall gpa for student athletes was a 2.57 cumulative and the department has set a goal to increase the average to above 2.6. Coaches are making this effort a priority over the course of the semester. Some schedules have been adjusted to include more weekend contests or later start times in order to minimize class conflicts. We will continue to check mid-term grades, distribute early warning reports to coaches, and conduct end of semester academic report by teams.
- The athletic department is currently working with the Physical Education department to promote student internships in the area of game day operations to improve Sports Management majors awareness of the specific work related to that field.
- Two more Service-Learning Fellowships have been awarded by the OCCE; one to Assistant Professor Amber Tatnall for her 3rd syllabus requiring service learning, and the second to Instructor Jackie Howard for her addition to the VETS 204-Animal Care II coursework and partnership with the Heart of the Catskills Humane Society.
- Residence Hall Directors Matt Juba and Brittany Bookman completed a project to enhance the academic policies for Resident Assistants (RAs). The revised policy encourages RAs to exceed minimum expectations for academic success and provides support for RAs who may have trouble maintaining the academic standards for the position.

Building Strategic Partnerships

- Parents are key partners in the educational enterprise, and a parent email address list and communication system have been developed with the first campus wide email sent in August about Orientation and Family Day. Additionally, the parent help line was busy all summer, and Denise McLean provided responsive customer service to support student success. The annual Family Day event is scheduled to take place on September 24 and will feature extensive programming throughout the day for students and their families to enjoy.
- A meeting was held for all off campus students on Wed., Sept 7, which was promoted with local landlords and village police officials in an effort to prevent problems, and promote citizenship in our local neighborhoods. A new Community Assistant pilot program is underway where two students will be hired to serve as community liaisons with students living off campus and local officials.
- For the second year, Men's Lacrosse Coach, Robert Leary, hosted a successful Summer Lacrosse camp in conjunction with the Office of Business and Community Relations. The athletic department continues to work closely with local high schools to provide facilities for basketball, tennis, golf, cross country, track & field, lacrosse and swimming events.
- Counseling & Health Services will hold its 3rd Annual Health & Wellness Fair on Sept 22nd. Participants included Delaware County Public Health, Safe Against Violence of Delaware Opportunities, Rural 3 for Tobacco Free, O'Connor Hospital, the AOD Task Force, Personal Safety Committee, several local chiropractors, and demonstrations of yoga and Tai Chi this year.
- On August 31 after Hurricane Irene, the Governor requested SUNY students help the FEMA shelter at Belleayre Mountain. On Sept. 1, students, faculty and staff raised \$2,700 to purchase food. On Sept. 2 the order was placed, and two Delhi staff volunteers delivered it Sept. 3.
- The O'Connor Center for Community Engagement is currently building a partnership with the NPR/PBS broadcast station WSKG to utilize our different strengths towards the common goal of enriching our area's youth in the STEM areas.

- The OCCE is coordinating with local officials and concerned citizens to insure student participation in the 9/11 Day of Service and Community Service Days. We are planning to assist with the neighboring area flood relief and Hurricane Irene cleanup efforts.
- The Office of Student Activities is currently working with local officials and concerned citizens to insure student participation in the upcoming 9/11 memorial events planned in Delhi.
- University Police will partner with Criminal Justice Assistant Professor Scott Swayze. Professor Swayze is also a sworn police officer in New York State and will hold an uncompensated position within University Police as Inspector. He will provide training to University Police officers on topics such as rules of evidence, court room testimony and proper filing of accusatory instruments. University Police and the Criminal Justice program have plans to conduct a “personal safety and service survey”, which will be developed and administered by the Criminal Justice students.

Promoting Environmental Stewardship

- Many student clubs and organizations are planning to become involved in local clean-up, community service, and fundraising activities due to the local damage caused by Hurricane Irene.
- The “Go Green” theme has been selected as the programming theme for the coming year. The Common Hour Committee is working on a number of educational efforts including a campus visit in October by Curt Ellis of the “King Corn” film, and a program focused on recycling and re-purposing in November.
- The Orientation program worked to reduce paper utilization and significantly reduced the size of the Orientation program and purchased recycled lanyards, pens and other items.
- In November, Associate Professor Jack Tessier will represent SUNY Delhi and the OCCE at the Annual Conference on Volunteerism - in partnership with SUNY Oneonta, Hartwick College and the Oneonta Job Corp. Dr. Tessier will conduct a workshop entitled, *Volunteerism: Putting the Community in "Sustainable Community."*
- The OCCE promoted environmental stewardship with the efforts of our VISTA member, Mary Pysnik, on the Farm to Table project. In the final report there is a list of recommended campus projects, farms to partner with, and further ideas on how to continue the project in the greater community. The OCCE and VISTA have facilitated events such as the indoor Farmers’ Market slated for October 5 and an all local products dinner in Mac Hall scheduled for October 15.
- The Office of Residence Life continues to promote sustainability by enhancing building recycling programs, reorganizing the environmental representatives' responsibilities, and piloting new methods to reduce paper use. The trash and recycling areas have been re-labeled to explain what is recyclable and where the items should go. DuBois Hall staff began a pilot program for RA programming paperwork to be done digitally in order to reduce paper use. Upcoming projects include integrating social media to provide students with sustainability tips and reducing paper use across the department through eliminating paper in the RA programming process.
- CADI discontinued their recycling program implemented last year due to high costs but will seek to engage student organizations to collect, clean and sort recyclables from all residence halls and campus buildings.
- The new GoPrint system for students was implemented by CIS and CADI in printing labs and will substantially reduce paper usage and recoup costs associated with these labs and printers.

Accomplishing Service Excellence and Operational Efficiencies

- A new and very attractive student life brochure for prospective students was created and completed under the leadership of VPSL Barbara Jones and the student life web pages have been updated with a fresh look, new pictures, and new content.
- The annual Division Fall kickoff Meeting was held mid-August to increase communication across the division, provide important updates, and to get organized for the busy start of the semester.
- It was a challenging start to the year, and Division staff through the University Police and Residence Life Departments led the campus response to assist students and their families impacted by Hurricane Irene. Every effort was made to accommodate early and late arrivals, and

to communicate accurate information as much as possible. Division staff members also led a professional and sensitive campus response in the event of a tragic student death on the first day of class by providing support to the family and those students impacted.

- The aquatic facility located in Kunsela Hall has undergone extensive renovations and is scheduled to reopen in late October.
- Health Services, in partnership with the Nursing Department, dramatically improved the nursing student health requirements compliance rate (by approximately 75% from 8/2010 to 8/2011). By working closely with Athletics, we have also been able to improve compliance of athletes.
- The NYSDOH Bureau of Immunization conducted an August audit of our New York Vaccines for Children Program procedures. The department gave Health Services good marks!
- CADI Food Service reports the following initiatives for the start of the new academic year: an Asian stir-fry venue was added in Farrell Commons; a new Assistant Manager, Mike Miller was hired for the Farrell Commons; hours were expanded for the CADI Convenience store; meal plans were reinstated at CADI Convenience in response to students' request; the 2-year renovation was completed at MacDonald Hall; more items were converted to grab n' go at the Library Café; and planning is underway for the Harvest Dinner in October which will use local meats, vegetables and cheeses. For 2011-12, the focus will be on increasing local food purchases and promoting sustainable practices to students. Café on the Green continues to operate at a loss; but there has been an increase in the successful use of student interns. An RFP was sent to 3 major food distributors for a 7-year prime vendor contract and Maines Foodservice was selected.
- CADI Finance reports that the 2011-12 budget was unanimously passed at the May meeting with meal plan increases of 5%. Food cost increases are expected to be a significant factor for the 2011-12 year. Program budgets were increased substantially to assist the campus and help fund 100th anniversary events. The annual audit was successfully completed and submitted to Albany.
- The CADI Riverview Maintenance Agreement with the College Foundation was renewed through June 2012. Beverage vending was assumed by CocaCola and card readers were installed for Delhi Dollars. Snack vending is being considered for the electrical technologies building, auto lab, and residence halls. A new food venue for the newly renovated Sanford is in design.
- Occupancy rates for students living on campus will exceed 110% for the sixth year. Gender blind/neutral housing in Russell Hall and special interest housing at the Riverview Townhouses have been initiated giving students additional options in residential living environments.
- The following work and improvement projects were completed in the residence halls: replacement of bedroom doors in Russell Hall A, B, C and J, K, L quads, bathrooms in Russell Hall F, G, H quads were renovated during Phase IV of the bathroom rehab project, renovation of the O'Connor and Murphy Hall Laundry room including new and additional washers/dryers, improved signage in Russell Hall, large screen HD/Internet ready televisions were installed in all residence hall lounges, and all student rooms in Murphy Hall were painted.



Enrollment Services
College Council Report
September 2011
Craig Wesley, Dean

Engaging Students for Success

- Student Financial Services has developed a program to speed the refund process by depositing funds directly into student bank accounts using Electronic Fund Transfers (EFT)

Accomplishing Service Excellence & Operational Efficiencies

- Admissions has expanded its use of targeted email communications to prospective students in order to promote participation in recruitment and orientation programs.
- To accommodate the record number of transfer students enrolling, Admissions has developed a Transfer Only component for the popular Accepted Students Days.
- To support the growing transfer student population, Records and Registration with the help of Web Services has created *Sync Your Classes*: a web link generated to provide a resource for students/faculty/advisor to research transfer equivalencies.
- As early adopters of VOIP telephones, Enrollment Services has increased the numbers of incoming calls that can be answered simultaneously greatly reducing the number of calls going to voicemail.
- Student Financial Services has completed the integration of financial aid and student accounts operations by locating all functions in a newly remodeled space providing improved services to students.

Building Strategic Partnerships

- With the rapid growth in the number of students earning a Delhi degree at one of our partner community colleges, Enrollment Services is refining admissions and financial procedures to provide higher levels of service to prospective and current students

Promoting Environmental Stewardship

- Records and Registration has greatly reduced paper usage by providing electronically multi-page classroom and exam schedules previously distributed in printed paper formats.
- Admissions has conducted a thorough review of recruitment related travel resulting in a more efficient travel schedule expected to generate considerable energy savings.





Administrative Services
College Council Report
September 2011
Bonnie Martin, Director

Engaging Students for Success

- Student projects accomplish important work on campus, while providing a real world experience for students and an opportunity for collaboration between students, faculty, facilities staff and administration. Projects this spring included landscaping, construction of two smoking gazebos, benches at the Smith Hall fountain and a pergola, as well designs for two additional gazebos, a Bush Hall bus shelter and landscaping at Foreman Hall, to be constructed this fall.
- To further streamline student employment, requests for positions and funding have been centralized in HR, an online application process has been developed for students and work study assignments are now being made by the HR staff. Uniform information and expectations are now provided through a Student Employee Handbook.

Achieving Academic Excellence

- Plagiarism detection capabilities have now been built into Vancko Hall using Turnitin. Instructors have the option of using this software to compare student work to a national database to detect instances of plagiarism.
- A new procedure for distributing and archiving course syllabi has been implemented. All students, faculty, and staff have access to a centralized system within Vancko hall to view and distribute these documents.

Sustaining Educational Innovation

- RA fire safety training included Officers from OFPC doing a presentation, showing videos and do hands on fire extinguisher training. This year we included a "burn room." Construction students built a mock dorm room which was filled with furniture, computers, clothing, etc. and ignited. The burn was narrated by an OFPC officer and it only took a few minutes before the room was fully involved and there was a flash over. The Delhi Fire Department extinguished the fire and we can rebuild the room. The RAs were amazed at how fast a fire can fully engulf a room and we believe it made a positive, lasting impression on them.
- Supported the installation of a solar array at the Electrical Technologies Complex which will provide state-of-the-art technology for teaching and learning.

Building Strategic Partnerships

- Campus Information Systems has joined the administrative services division. This provides an opportunity to build and strengthen the natural partnership which exists between these campus units. Specific results have included promoting Shawn Brislin to serve as CIS liaison for capital projects and Kenny Fass to assistant manager for client support services (Kenny is also supervising the print shop).
- The annual fire inspection by the Office of Fire Prevention and Control will begin September 8.

- Comprehensive analysis, in conjunction with academic, college advancement and business office staff led to a decision to continue local print shop operations. Additional study is taking place and we are partnering with SUNY Cobleskill and local vendors for some of our printing needs.
- Hosted a 'Moodle-Moot' technical conference both on campus and online to facilitate the open exchange of information and ideas about online learning among many higher education institutions.
- Facilitated a SUNY COIL Center initiated 6 week collaborative course between Delhi's Alex Gemintas and a colleague and class in the European Humanities University in Belarus/Lithuania. The course includes 2 weeks of live guest instructor lectures from EHU via Skype, 2 weeks of online asynchronous discussion in the EHU's Moodle site, and 2 weeks of guest instructor lecture from Delhi.
- Provided support for the formation of a SUNY Delhi retiree organization to strengthen the connection between the College and its retirees and provide greater opportunities for retiree engagement.
- A ground breaking for the new child care center was held on May 26, bringing together center staff, children and families with SUCF personnel, contractors' and campus staff and political/community leaders.
- DC4 and College staff are working with ARC's Carousel Children's services to explore integrating ARC's program for developmentally disabled pre-schools into the child care center.

Promoting Environmental Stewardship

- CIS updated the "blade" servers running our virtual server infrastructure to support more servers running on a single piece of hardware.
- Continued migration to cisco VoIP phones which use less power than analog phones. They also go into sleep mode off hours to conserve further energy.
- Neil Palmatier, Plant Utilities Engineer 1, began working as our energy manager in May. Existing heating plant staff are covering all but one of Neil's shifts per week without overtime. This cost neutral approach allows Neil to work with facilities staff and the campus community to focus on making recommendations to save energy and money. A change has been made in operational procedures in the Heating Plant which is expected to save more than \$25,000 annually and the College was able to reduce its base electrical rate which by itself produced over \$24,000 in savings. The installation of boiler turbulators is anticipated to save between \$6,000 and \$38,000 annually, depending on actual gains in efficiency and a variety of additional savings measures are being studied.

Accomplishing Service Excellence and Operational Efficiencies

- Facilities and CIS staffs supported daily and major campus events and maintained a comfortable and efficient working and learning environment.
- Created a secure employee wireless network (NAC1x) which will allow access to campus business services such as Banner.
- Began working on banner modifications to allow tracking of CSEA furlough days.
- Updated PatchLink to latest release. PatchLink allows us to keep computers up to date with the latest patches and security fixes even for off campus computers.
- Installed new multifunction printers in Sanford and Evenden
- Construction of the new child care center is progressing well (47% complete).
- Renovations at Kunsela Hall were delayed due to unanticipated building structural deficiencies. Completion by November 30, 2011 is anticipated. Collaboration with academic and student life staff has minimized impact on students.
- Major projects completed include: Russell Hall bathrooms, phase IV; Russell Hall exterior improvements, phase I; Murphy and O'Connor laundry rooms; paving of roads and parking lots

and replacement of selected sidewalks; door replacement and division of rooms in Russell Hall, construction of the new student financial services suite; repairs to tennis courts, Clark Field House roadway, water mains, sanitary lines and the golf course water supply and refinishing gym and animal room floors.

- Projects in design include: Utility Infrastructure rehab (30% complete); Sanford Hall rehab (75% complete); Russell Hall fire alarm and corridor walls (80%); Gerry Hall bathrooms and laundry (80%); Murphy and O'Connor roofs (90%), common area kitchen (80%), Grounds building (95%).
- Painting and summer cleaning at Riverview was accomplished by facilities staff/student crews, saving money for the College Foundation and providing additional student employment opportunities.
- Thanks to new custodial equipment and methodologies, floors were deep stripped and refinished in eight buildings.
- A comprehensive new employee orientation program was held on August 22. Additional sessions geared for new faculty and academic staff included "classroom expectations" and "crash courses" in classroom technology and moodle.
- 52 staff development workshops (a new record) were held in May and June, all led by our faculty and staff at no cost to the campus.
- Microsoft Office 2010 (the current version) was deployed to all campus computers.
- Microsoft Windows 7 is in the first stages of deployment. About 50 faculty/staff computers have been upgraded and approximately 150 lab and classroom computers.
- GoPrint was installed to provide managed student printing. Students will now pay for prints via a declining balance. This should significantly reduce waste and help control costs. Students will now be able to print from their own laptops and computers.
- Assessment of campus printing and copying (outside of the print shop) is in progress. Recommendations for upgrades and replacements will be made. Two new machines already in place: 7th floor of Evenden and Sanford 27. Additional upgrades and replacements will be installed throughout semester. Training has been provided on the new machines.
- 911 - Emergency calls are no longer being routed to University Police. They are directed to County 911 dispatchers.
- Oracle, the database underpinning Banner, is being upgraded, bringing improved performance. Development server is upgraded and production will be updated mid fall.
- Delhi's Banner system was connected to SCCC's Banner to allow for greater ease in evaluation of transfer credits.
- CIS is using a new tool, Numara Asset Management, to manage computers and other IT assets. Using this tool, CIS staff can support computers over the network as if they were sitting in front of them, saving trips to the desk for every issue.
- Planning is underway to bring a secondary data center online in Farrell. This will provide the campus infrastructure with some redundancy and back-up systems in case of failure.
- Cisco Fax is now in place to receive incoming faxes as PDF attachments in email. Another system will allow faxes to be sent directly from faculty and staff computers. This is a step towards the reduction, and eventual elimination, of the need for fax machines on campus.
- CIS and Facilities are working with Verizon Wireless to bring a 4G cell tower to our campus. This will bring a next generation wireless infrastructure to the College and the community, and will also generate some revenue.
- We are searching for a new online technology team. Clark Shah-Nelson has accepted another post and Grady Miller was promoted and will serve as a lead programmer/analyst.
- We were not named a "Great College to Work for" this year (although most of us still think we are). Our ratings were nearly identical to and in some cases, better than those in 2009 and 2010 when we were recognized. Areas where we received a rating of "very good to excellent" were:

- Professional Development
- Compensation, benefits and work/life balance
- Facilities
- Pride
- Supervisors/Department Chairs
- Faculty/Administration/Staff Relations
- New division staff include Don Conklin (Systems Analyst) and Mike Jordan (Solutions Architect) in CIS and Kyle Bourn and Don Schmidt in custodial services.
- HR staff are implementing the provisions of the new NYS/CSEA collective bargaining agreements, including health insurance changes and the Deficit Reduction Program (furlough days).
- Thirteen new faculty and staff and nearly 90 new and returning adjuncts were served and processed by HR staff, including payroll, benefits and other HR processes.



College Advancement Division
College Foundation
College Council Report
September 2011
Joel Smith, Director

Engaging Students for Success

- Overall contributions totaled more than \$640,000 in 2010-2011, a 22 percent increase over the previous year, according to preliminary statistics from the College Foundation.
- The “quiet phase” of the Centennial Campaign has yielded \$385,000 in commitments from five donors.
- Major gift initiative resulted in a 63 percent increase in giving from 90 prospects.
- Alumni phonathon efforts resulted in an 89 percent honor rate and a \$68.88 average gift, both record highs.
- Online giving, officially launched in late April, has generated 14 gifts totaling \$2,400. Average online gift is \$171.
- The SUNY Delhi Golf Education Tournament again netted over \$25,000 to support internships and student work experiences at The College Golf Course at Delhi.
- College Advancement’s hometown news release program generated 630 articles in 403 media outlets celebrating the achievements of SUNY Delhi students. Articles highlighted athletes participating in spring sports, dean’s list students, graduates and scholarship recipients.
- John Keegan, a senior who also sang the national anthem and alma mater at commencement, was profiled by *The Daily Star* as part of its graduation coverage.
- Faculty, staff and student Chancellor’s Award recipients were featured in *The Walton Reporter*, *The Daily Star* and *Delaware County Times*.
- A press release announcing that every CADD freshman passed the national certification exam for the second consecutive year generated articles in *The Daily Star*, *Delaware County Times*, *The Walton Reporter* and *delcounty.com*.
- A guest column by Provost John Nader on the benefits of experiential learning was featured in *The Daily Star’s* 2011 College Guide.

Achieving Academic Excellence

- SUNY Delhi was recognized as a Top 10 “College that Leads to Graduate School” in an August 2 article in *U.S. News and World Report*. Delhi ranked fifth among more than 1,700 institutions that send the highest percentage of students to graduate school within a year of graduation. The article was also reported in *The Huffington Post* and *Yahoo! News*.
- Glenda Roberts, Director of Business and Community Services, has agreed to serve as High School Credit Program Coordinator. The program typically enrolls over 200 area high school students each fall in credit courses delivered at their local high school or online.

Sustaining Educational Innovation

- Grants Coordinator Carmen Andoh assumed project management responsibility for the NYSERDA grant, which funded the installation of 100 solar panels this summer to support photovoltaic classes and industry training. The panels will also supply approximately 25 percent of the daily energy needs for the Electrical Technologies Center.
- Approval to offer a BBA in Criminal Justice at Schenectady County Community College received widespread media coverage, including the U.S. Department of State’s *EducationUSA Weekly Update*, *WNYT—Schenectady*, *New York Women in Law Enforcement*, *The Daily Star* and *delcounty.com*. It also earned a “Cheers” from *The Daily Star*.

Building Strategic Partnerships

- The Grants Office is assisting with a workforce development proposal to assist the African nation of Rwanda.
- The Grants Office facilitated the submission of a successful \$16,000 SMARTBoard Starter grant to Smart Technologies.
- Alumni Weekend participation continues to increase with 439 alumni and guests attending the 2011 event. The 50th anniversary celebration of the Veterinary Science Technology program was particularly popular, attracting both alumni and retired faculty and staff.
- The Campus Community fund-raising campaign began August 22 and runs through October. A committee of 10 faculty and staff, led by Alumni and Annual Fund Coordinator Lucinda Brydon, is striving to again achieve a faculty/staff participation rate that exceeds 50 percent for the second year in a row.
- Business and Community Services programs during 2010-2011 netted \$116,630 for SUNY Delhi and an additional \$41,600 for the College Association at Delhi.
- President Candace Vancko and Joel Smith represented the college at a regional economic development forum hosted by Sen. Kirsten Gillibrand August 18 at the Delaware County Fair. They also had a special meeting that day with representatives from the Appalachian Regional Commission to discuss potential funding for the subsurface irrigation project.
- President Vancko's appointment to the Southern Tier Regional Economic Development Council by Governor Cuomo was prominently featured in *The Binghamton Press and Sun Bulletin*. She was also interviewed on the benefits of the new five-year tuition plan for SUNY by *The Daily Star*.
- A press release prompted coverage of the 2011 Alumni Weekend, the Alumni Association awards and Athletic Hall of Fame inductees. Coverage included *The Daily Star*, the *Delaware County Times*, *The Walton Reporter* and *delcounty.com*. The weekend's 50th anniversary celebration for Veterinary Science Technology was reported in the *Delaware County Times* and by the Northeast Veterinary Technician Educators Association. Press releases on each award recipient generated hometown newspaper, regional and out-of-state coverage.
- SUNY Delhi's role as host of the 2011 New York State High School Girls Golf Championship garnered media coverage locally and state-wide. Stories appeared in *The Daily Star*, *Delaware County Times*, *The Times Herald Record* (Middletown), *The Garden City Patch*, *Poughkeepsie Journal*, *The Journal News* (Westchester, Rockland, Putnam New York), *Cayuga County News*, *The Post Standard* (Syracuse), *Newsday* (New York), *The Rome Sentinel*, *The Democrat and Chronicle* (Rochester), *The Star-Gazette* (Elmira), and *The Daily Review* (Sayre).
- An article in *The Walton Reporter* highlighted the O'Connor Center for Community Engagement selection to the President's National Community Service Honor Roll for the fifth consecutive year. *The Daily Star* and *delcounty.com* also reported on the achievement.
- The alumni web site continues to attract visitors at an average rate of about 7,000 per month. The web site is growing in its alumni engagement with the number of pages viewed per visit growing steadily.
- Two sculptures, "Lost World" by Chris Duncan and "Predator: or Better to Eat You With" by Jonathan Kirk, have been installed on the Agora. Leased from Sculpture Space in Utica, the original works of art were obtained using non-state funds and will be displayed on campus for two years to help promote discussion about art in public spaces.

Promoting Environmental Stewardship

- Media pitches and a press release announcing the installation of 100 solar panels as part of an educational and energy management initiative resulted in a "Bright Side" article in *The Daily Star*. Articles also appeared in *The Walton Reporter*, *Delaware County Times*, Association for the Advancement of Sustainability in Higher Education *AASHE Bulletin*, *iStock Analyst*, *SUNY Sustainability*, *PowerBase.com*, *EnergyCentral.com*, *Topix.com*, *Waymarking.com* and *Niuser.com*. Photos of the event were pushed through the college's social media sites.
- A media event to celebrate the new Delhi Campus Child Care Center prompted articles featuring President Candace Vancko and Senator John Bonacic in *The Walton Reporter* and *Delaware County Times*. Photos of the event were pushed through the college's social media sites.
- A media pitch to the *Delaware County Times* prompted a feature article on renovations to Kunsela Hall.

Accomplishing Service Excellence and Operational Efficiencies

- SUNY's announcement of President Candace Vancko's new responsibilities prompted coverage by the *Associated Press*, *The Daily Star*, *The Walton Reporter*, *Times Journal* (Cobleskill), *Newsday* (New York), *The Wall Street Journal*, *Watershed Post*, *Daily Courier-Observer* (Massena), *Utica Observer Dispatch*, *The Post Standard* (Syracuse), *The Buffalo News*, *Times Union* (Albany), *The Evening Tribune* (Hornell), *The Republican*, *The Chronicle of Higher Education*, *Inside Higher Ed*, *USA Sentinel* (Mesa, AZ), Fox23 News (Albany), WIBX (Utica), WKTV(Utica), WHEC (Rochester) and YNN (Binghamton, Syracuse).
- A "Bright Side" article in *The Daily Star* featured the dedication of The Callas Center for Teaching and Learning. The article highlighted the center as a high-tech facility that will provide Delhi faculty with tools for traditional and online classes.
- Marketing Summer School through the SUNY Delhi home page helped increase enrollment by approximately 100 students, generating an additional \$68,000 in revenue for the college. A new online registration form developed for Summer School also saved paper, reduced mailing costs and improved the registration process.
- New Academics, Student Life and Community web landing pages were completed.
- The college web site had 4,733 unique page views from April 18-July 25.

